



I'm Jovel Sumulat.
Currently staying here in
Lloydminster AB visitor visa
holder. Been working in
Customer Service related
jobs in the Philippines for
12 years in total. Willing to
be trained, fast learner and
hard-working.



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Jovel Sumulat

Skills

- Computer literate
- Caregiving / Hotel & Restaurant Training Certificate
- Photography & Editing
- Advertising Online

Work Experience

January - September 2023

AFNI Philippines

Customer Services Representative

- Call Handling / Answer customers inquiries
- Basic Trouble Shooting

September 2020-July 2022

Optum Global Solutions

Insurance Customer Service Representative

- Managing members plan / claim inquiry / payments /
reinstatements / cancellation

Education History

2023

Caregiving Training

- provide care and support for infants, toddlers, children & elderly

2009-2010

Far Eastern University NRMF

- undergraduate of Bachelor of Science in Nursing