



**ARNOLD A. RAÑADA**  
**REGISTERED SOCIAL WORKER**



**EXPERIENCE**

**Water Engagement Community Liaison Officer**

Boskalis Philippines Inc. - Pasay, Metro Manila  
October 2022 – January 2024

- Interfaced with employer's CLOs to inform feedback from stakeholder engagement activities.
- Facilitated project information disclosure of the airport's land development project in the affected communities.
- Liaised with Grievance Mechanism CLO on grievances and provides feedback to complainants.
- Provided guidance on complex issues related to community engagement.
- Identified issues within the community that may result in heightened concern or unrest, and thus provided an early warning system on community issues.
- Served as a liaison between the contractor and the employer; and members of the public at large.
- Collaborated with other departments within the organization in order to facilitate successful implementation of CSR initiatives.
- Researched and analyzed data regarding different methods of fishing in the local communities which are affected by the project's operation.
- Monitored social media outlets to stay abreast of news affecting the project and agency's operations.
- Organized meetings with Fisherfolks Association and Barangay Council to discuss sustainability initiatives and solicit feedback on the operations from the community.
- Cultivated relationships with key stakeholders, including elected officials and community organizations.
- Maintained up-to-date records of all interactions with members of the public or partners in order to track progress towards stakeholders engagement and grievance mechanisms.
- Visited individuals in homes or attended group meetings to provide information on project's community safety and grievance mechanism.
- Attended conferences, workshops, seminars, and other professional development opportunities pertaining to best practices in community relations.

**External Relations Officer**

iACADEMY - Makati, Metro Manila  
February 2022 – May 2022

- Developed operational plans for the school in implementing community development projects.
- Led the planning and implementation of the programs and projects of faculty members, classes, and student organizations with the neighboring partner communities and Barangay Officials.
- Built partnerships with the selected communities to implement collaborative efforts for community development with the students and faculty members.
- Collaborated with other departments to develop effective

**CONTACT**

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**PROFESSIONAL SUMMARY**

Hardworking and experienced professional with proven knowledge of stakeholder engagement, grievance mechanism, community organizing, case management, and project development & management. Motivated social service professional experienced in providing compassionate and culturally sensitive support projects to vulnerable populations (such as people living with HIV, children and women), including urban poor, children and families in street situation and fisherfolks. Skilled in developing and implementing specialized programming to meet the needs of clients in a residential, school and community setting. Proven track record of implementing projects and activities in partnership with the community leaders.

**SKILLS**

- Stakeholder Engagement
- Grievance Mechanism
- Community Engagement
- Program Development and Management
- Community Partnerships

- Case management
- Team collaboration
- Resource coordination
- Counseling
- Organizational skills
- Community Organizing
- Volunteer Management
- Microsoft Office Proficiency
- Interpersonal Skills
- Effective Communication
- Adaptability
- Policy Advocacy & Development
- Community Outreach
- Cross-cultural Understanding
- Relationship Building

processes for achieving organizational goals.

### **Senior Researcher (Contracted Consultant)**

World Health Organization Philippines - Manila , Metro Manila

September 2021 – December 2021

- Served as the Focal Person of the team in a contracted engagement for technical assistance on developing social media IEC materials on Human Rights and Redress Mechanism Guidance for KP groups (MSM, TGW, YKP and PWID); and Enhance HIV Workplace Related Policy in private and public institutions.
- Organized focus groups discussion to consult stigma and discrimination issues of the key affected population in the workplace with the health agencies in a multistakeholder environment for a workplace policy material development.
- Prepared a desk review of existing HIV-related workplace policies and related documents and presented to the relevant stakeholders for consultation.
- Synthesized data into concise summaries that could be easily understood by non-technical audiences in the field of HIV.
- Developed and updated workplace HIV policy for private and public institutions.

### **Social Worker**

Pinoy Plus Advocacy Pilipinas Inc. - Manila , Metro Manila

January 2018 – December 2022

- Provided technical skills in the implementation of project for the adolescents living with HIV.
- Represented Pinoy Plus in the Committee for Children Living with HIV (COMCHA) of Council for the Welfare of the Children (CWC).
- Represented Pinoy Plus in Asia Pacific Network of People Living with HIV
- Developed project proposal and provided leadership in the project implementation addressing issues of PLHIV during COVID 19 pandemic.
- Provided case management to children and youth newly diagnosed with HIV.
- Developed and implemented learning group sessions for children living with HIV together with affected people.

### **Justice Access Learning Officer (Part-time)**

Philippine NGO Council on Population Health and Welfare Inc.

- Pasay, Metro Manila

June 2019 – February 2020

- Delivered case presentation on the situation of seafarers living with HIV with range of stakeholders including government, community-based organizations and other civil society organizations.
- Worked as a first line of contact in referring, receiving and documenting access to justice concerns involving persons living with HIV (PLHIV) and key affected populations [KAP] (male having sex with males, transgender and people with injecting drugs).
- Led the Quick Response Team of volunteers that responds to the various needs of seafarers living with HIV.

## **Community Development Coordinator/Academic Service Faculty**

Dela Salle College of Saint Benide (DLS-CSB) - Manila, Metro Manila  
September 2017 – August 2019

- Led the planning and implementation of the programs and projects of faculty members, classes, and student organizations with the neighboring partner communities and Barangay Officials.
- Led the implementation of the ALS program for the out of school youth.
- Facilitated exposure visits, outreach activities and learning sessions to local and foreign volunteers, funders, faculty and students in Manila area (Paco and Pandacan) and DLS-CSB's partner communities.
- Managed a variety of community projects of students and staff ensuring participation of the partner communities.
- Coordinated volunteer recruitment efforts to assist with various social service program in the community.
- Created and implemented programs to support local youth and women's development activities.
- Established relationships with key stakeholders in the community to identify needs and develop appropriate solutions.
- Developed partnerships with businesses, schools, churches, and other institutions to improve quality of life in the area.
- Organized events to promote community development and engagement among diverse populations.
- Facilitated workshops to educate residents on issues related to community health and safety.
- Conducted research and analysis of local demographics and trends affecting the community's well-being.
- Developed strategic plans for community outreach initiatives, utilizing data-driven decision-making processes.
- Advocated for policy changes that would benefit underserved populations within the city.
- Participated in meetings with elected officials to discuss community concerns.
- Collaborated with other agencies and organizations to coordinate services that meet the needs of the community.
- Established and maintained relationships with other community agencies and organizations to meet community needs and avoid duplication of services.
- Researched and analyzed member or community needs to determine program directions and goals.
- Evaluated staff, volunteer, and community training programs.
- Represented organizations in relations with governmental and media institutions.
- Regular interaction and coordination with security personnel regarding community interactions and security patrol activities

### **Social Development Worker**

Educational Research and Development Assistance (ERDA)

Foundation Inc. - Quezon City, Metro Manila

September 2011 – June 2017

- Organized Parent's Association and Barangay Children's Organization and empowered community leaders to create program that meet their needs.
- Led in the selection and admission of clients to appropriate programs.
- Proposed and implemented like skills workshops, behavior management, child/youth programs and skills training for Barangay officials.
- Interviews, assessed and recruited beneficiaries in accordance to set eligibility criteria.
- Monitored client's educational status and provided necessary intervention, as needs arise.
- Assessed and implemented programs of assistance to clients including referral to appropriate agencies that provide assistance including medical treatment.
- Provided regular counseling to assist clients in developing skills to deal with and resolve their social and personal problems.
- Investigated cases of child neglect and take authorized protective action, when necessary.
- Maintained contact with schools, social service agencies and providers in order to obtain feedback on client's progress
- Provided public education and consultation to groups or professionals regarding policies, social services, issues and strategies.
- Served as the Chairperson for the Committee for Street Children and Working Children in National Council for Social Development (NCSD) and led the committee members in planning and organizing child and youth welfare activities.
- Represented ERDA in the Committee for Street Children of Council for the Welfare of the Children (CWC).
- Maintained flow of information internally and with other departments/organizations.
- Coordinated logistics and provided support to meetings, workshops and training sessions.
- Provided timely consolidation and submission of reports including documentation of critical program milestones and achievements.
- Administered and reviewed payment requisitions, disbursements and reimbursement.



## **EDUCATION & TRAINING**

### **Master of Social Work** (*In Progress-earned 42 units*)

College of Social Work and Community Development

University of the Philippines – Diliman, Q.C., Philippines

- **Bachelor of Science in Social Work** (2007 – 2011)  
College of Social Sciences and Philosophy (CSSP),  
Bicol University-Legazpi City, Philippines



## CERTIFICATION/LICENSE

Registered Social Worker



## COMMUNITY SERVICE

**Member of Architecture Collective (TAC),**  
2023 Exhibition of Philippine Architecture Venice Biennale,  
Venice Italy

National Commission for the Culture and the Arts  
- Manila, Metro Manila  
May 2023 – November 2023



## REFERENCES

As requested



## AWARDS

Gawad Lasalyano 2015