

ALEXIS T. JIMENEZ

alexusjimenez@gmail.com | +639282195122 | Imus City, Cavite, Philippines 4103

PROFESSIONAL SUMMARY

Highly skilled Programmer with 12 years in software design, development, and integration. Advanced knowledge of C#.NET and ASP .NET programming languages. Logical and professional with excellent problem-solving skills.

Accomplished Assistant Manager with in-depth experience consistently rising through ranks. Ensuring business is always operational. Dedicated to complete knowledge of company products and services for optimized customer service.

TECHNICAL SKILLS

- VB.NET
- C#.NET
- ASP.NET
- ADO.NET
- .NET Core 5.0
- LINQ
- XML
- HTML
- JavaScript
- JSON
- CSS
- Ajax
- Web service
- bootstrap
- SQL
- Oracle
- Sybase
- Crystal Reports
- RDLC
- SSRS
- Scheduled console apps
- API SOAP/Rest
- TFS
- GitHub
- Agile
- ETL
- Jira
- Data Warehouse

MANAGEMENT SKILLS

- Solid technical foundation and a good understanding of IT systems, applications, and tools used in your organization
- Establish clear expectations, provide feedback, and communicate effectively to ensure that everyone is aligned and working towards the same objectives
- Able to manage your time effectively, prioritize tasks, and delegate responsibilities to team members as needed
- Prioritizes customer satisfaction and provide quality customer service. This includes being responsive to their needs, providing solutions, and ensuring that their requests are addressed in a timely and efficient manner
- Able to inspire, motivate and guide your team towards achieving common goals
- Able to identify and troubleshoot issues quickly, develop solutions, and implement them effectively
- Able to articulate your ideas and thoughts clearly and listen actively to your team members, peers, and superiors
- Has a good understanding of project management principles, including, scheduling, and risk management

PROJECTS AND PRODUCTS CONTRIBUTIONS/INVOLVEMENT

- Payroll System – PH Government & Private Payroll System
- Point of Sale
- Insurance – Policies and Claims application
- Banking
 - Convenience Fee report
 - Bills Payments
 - Payment Gateway reports
 - Inter-Bank fund Transfer reports
 - JCB reports
 - Cheque Disbursement
 - Investment and off-booking
 - Treasury reports
 - CMS Data Migration
 - OPICS Consolidation reports
 - Current Account Savings Accounts (CASA) reports
 - Currency Exchange
 - General Ledger
 - Payment flat files
 - Credit Card - Data Warehouse
 - Finacle reports

WORK HISTORY

Jan 2024 – Current

System Analyst

Bank of the Philippine islands – Makati, Metro Manila, Philippines

Rank: Technical Manager 1

Level: Supervisory 1

Due to Robinsons Bank Corporation merged to Bank of the Philippine Islands, all projects and job description will remain the same

Mar 2021 – December 31, 2023

System & Business Analyst

Robinsons Bank Corporation (RBank) – Ortigas City, Philippines

Applications: In-house web-based applications and console applications for reports automation, API for SMS, windows forms – Data warehouse - credit cards, CMS Data Migration

Language: C# .NET, ASP .NET, json, javascript, html, Linq, ETL

Database: SQL, Oracle

Report: RDLC, CSV, Excel

Repository: Azure DevOps, gitlab

Role: System/Business Analyst/Programmer

Rank: Senior Assistant Manager

- Acting unit head of IT Cards Solutions – Issuing
- Managing developers and projects
- Manages CMS hotfix implementation
- Production Support – CMS Fron-end, Back-office, card-gen, payment channels, API and CIF
- CMS Data Migration – Leads Data Migration development, database Field mapping, Converts CMS data and upload for data migration
- Repository management
- Service Now Ticket and Jira
- Escalations of issues and problems encountered by Cards Issuing Group
- Translates Business needs into technical specifications and designs
- Analyze process, formulate, and plans ideas to create solutions
- Development of automation applications, manual process automations
- Credit Card SMS Alert and OTP API enhancements
- ETL

Oct 2018 – Feb 2021

IT Developer

IT Managers, Inc. – Makati City, Philippines

- Oracle & SQL scripts report development

Client: Banco De Oro (BDO Unibank)

Applications: In-house web-based applications for financial institution (FI) – Currency Exchange (FOREX), CASA SOA reports, Treasury reports

Language: C# .NET, ASP .NET, json, javascript, ajax toolkit, html, SOAP, web service, XML, Linq, bootstrap, CSS

Database: SQL

Report: RDLC, CSV, Excel

Repository: TortoiseSVN

- Deployed to client site to work closely to establish specifications and system design
- Authored remarkable code fixes and enhancements that has huge impact to business
- Deployed all in-line change requests/business requirements to production
- Production support
- Designed and developed application test scripts.
- Provided positive customer support training experience for completed applications.

Jan 2018 – Sep 2018

IT Officer 2

Development Bank of the Philippines – Makati City, Philippines

Applications: In-house applications for financial institution (FI) – Cheque disbursements, Loans and receivables

Language: Visual Basic .NET, C# .NET, ASP .NET, javascript, ajax toolkit, html, Linq

Database: SQL

Report: Crystal Report, SSRS, Excel, CSV

Repository: Team Foundation Server (TFS)

- Deployed to client site to work closely to establish specifications and system design
- Authored remarkable code fixes and enhancements that has huge impact to business
- Deployed all in-line change requests/business requirements to production
- Production support
- Designed and developed application test scripts.

Jan 2016 – Dec 2017

Senior Programmer

Software Lab Inc. – Makati City, Philippines

- Provided positive customer support training experience for completed applications.

Client: Development Bank of the Philippines

Applications: In-house applications for financial institution (FI) – Cheque disbursements, Loans and receivables

Language: Visual Basic .NET, C# .NET, ASP .NET, javascript, ajax toolkit, html, Linq

Database: SQL

Report: Crystal Report, SSRS, Excel, CSV

Repository: Team Foundation Server (TFS)

- Deployed to client site to work closely to establish specifications and system design
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- Deployed all in-line change requests/business requirements to production
- Production support
- Designed and developed application test scripts.
- Provided positive customer support training experience for completed applications.

Jan 2015 – Jan 2016

Senior Programmer Analyst

KForce Global Solutions, Inc. – Makati City, Philippines

Client: American International Group, Inc. (AIG)

Applications: In-house applications – Security login accounts management, Insurance policies

Language: Visual Basic .NET, Linq

Database: SQL

Report: Crystal Report

- Deployed to client site to work closely to establish specifications and system design
- Application roll-out to Ireland, UK and South Africa - Add the following countries to application for managing security login accounts of plugins
- Application migration from Windows XP to Windows 7 x64

Jul 2013 – Jan 2015

Senior Programmer

Client: BancNet Inc.

IT CITI – Makati City, Philippines

Applications: In-house development reporting windows applications – End of Day banking network transactions, audits, reversals reports

Language: Visual Basic .NET, linq

Database: Oracle, Sybase

Report: Crystal Report

Repository: Team foundation Server (TFS)

- Deployed to client site to work closely to establish specifications and system design
- Familiarization of banking network database objects and process from Oracle to Sybase
- Tech upgrade of reporting system from VB6 to Visual Basic .NET windows apps
- Authored database stored procedure enhancements and optimization for better execution
- Design graphics - icons, form design, user-controls and form layouts
- Application code review - assuring all developed programs are followed the basic coding standards
- Assured that all developed applications are compliant to Payment Card Industry - Data Security Standards (PCI-DSS)
- Production Support

Aug 2011 – May 2013

Senior Programmer

Supremosoft Inc. – Makati City, Philippines

Product: Integra Payroll for Private/Government – Payroll System, Point of Sale (POS)

Language: Visual Basic .NET, linq

Database: SQL

Report: Crystal Report

- Development of Windows application Payroll System based on business requirement of client's needs
- Authored application enhancement and upgrades: customization, optimization, enhancement - back-end and front-end for inclusion in base product and future releases and patches
- Production support

EDUCATION

Oct 2010

Associate Science: Bachelor of Science in Information Technology
De La Salle University | Dasmariñas City, Cavite, Philippines

CERTIFICATION

Civil Service Eligibility - Eligibility under special laws: Electronic Data Processing Specialist Eligibility (CSC Res. 90-083)

TRAININGS ATTENDED

Microsoft Power Platform Virtual Training Day: Rapidly Build Apps

- Microsoft Power Platform
- Introduction to Dataverse
- How to build a canvass app
- How to build a model-driven app

Microsoft Power Platform Virtual Training Day Automate Business processes

- Introduction to Microsoft Power Automate and AI Builder
- Introduction to business flows in Microsoft Power Automate
- Get started with AI Builder
- Automate processes with robotic process automation and power automate desktop

Microsoft Azure Immersion Workshop: Database Modernization

- Cloud migration and modernization with Microsoft azure

LANGUAGES

Filipino – Native Language

English:



B2

Filipino:



C2

ACCOMPLISHMENTS & AWARDS

- Successful implementation of automation of Customer Information File (CIF) creation for credit card holders used for Online banking
- Successful project deployment payment files monitoring for checking possible erroneous files
- Card Management System Data Migration Project (Fiserv CMS to BPC Smart Vista)
- Resolved huge financial impact bug from codes
- Top Implemented #OOTB Initiative 2021

- Project Auto-increase in credit limit (AutoICL) implemented in the year 2021 and for showing unrelenting commitment to innovate and collaborate, making a significant contributions to the Bank's continuous improvement efforts