

KRISTINA C. CAMBRONERO

MANILA, PHILIPPINES

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Objectives

Organized and driven administrative profession with a year experience in the Hotel and Restaurant Department. Seeking an opportunity to use my people skills in Training and development.

Waitress • August 2016 - 2023

Norwegian Cruise Lines • Miami, FL

- Waitress must know passengers by name, escort them to their tables, present the food and beverage menus, suggest particular courses and wines and would kindly answer to any questions they may have regarding menu items and wine list.
- Must learn the USPH regulations and to make sure that all work is carried out according to the standards.
- Attends various training session organized by direct supervisors and the Head of the department, further improving my performance level and preparing for a career advancement to a higher position with the Cruise line.
- Responsible for setting the tables, obtaining and arranging linen, silverware China and glassware.
- Must relay all the passengers order to the Galley, then would serve the various courses and beverages making sure that all items look presentable and properly garnished and decorated before serving.
- Actively participating in dining room entertainment according to established practices of the Cruise line and alterations based on the specific itinerary – Caribbean nights Italian nights etc.

Restaurant Hostess • February 2022 - March 2022

Norwegian Cruise Lines • Miami, FL

- Welcome guests to the venue.
- Provide accurate wait times and monitor waiting list.
- Manage reservations.
- Escort guests to the assigned dining or bar areas.
- Provide menus and announce Waitress/Waiters name.
- Coordinate with wait staff about available seating options.
- Greet and bid farewell upon their departure.

Waiter • August 2014 - June 2016

Emirates Flight Catering

Dubai International Airport, Dubai United Arab Emirates.

- Giving excellent guest service and handling Guest complaints.
- Making sure the setup was complete for operation.
- Upselling food and beverage items.
- Complying with superiors commands.
- Preparing alcohol and non-alcoholic beverage for bar and patrons.
- Interacting with customers, taking orders, serving snack and drink.
- Doing basic cashiering.
- Complying with food and beverage regulations.

Skills

- Self-motivated and initiative
- Good communication skill in English
- Ability to work under pressure
- Can establish good working relationship and a team player
- Good computer skills

Education

Goldenstate College June 2004 - April 2006 • Nursing Aide Graduate

St. Alexius College Koronadal City
June 2006- 2007
Bachelor of Science in Nursing
Undergraduate

Trainings and Certificates

SOLAS

STWC

August 2016 - 20220

June 2021 - 2026

The International Convention for the Safety of Life at Sea is an international maritime treaty which sets minimum safety standards in the construction, equipment and operation of merchant ships.

- Personal Survival Techniques
- Fire Prevention
- Fire Fighting
- First Aide
- Personal Safety

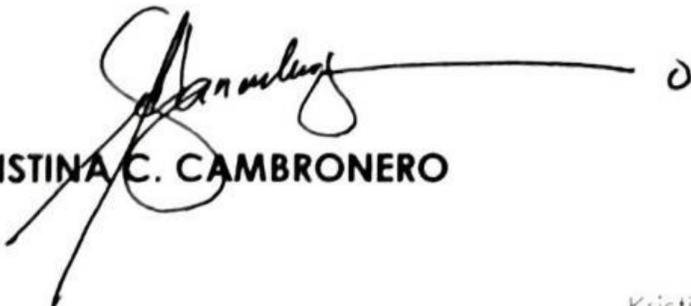
References

John Joseph Bongola
Crew Enrichment • Norwegian Cruise Lines

Lucky Enriquez
Assistant Maitre D • Norwegian Cruise Lines

Leah Mediavillo
Assistant Shore Excursion Manager • Norwegian Cruise Lines

I hereby certify that the information contained in this application is true and correct to best of my knowledge.


KRISTINA C. CAMBRONERO