

# JEFF GAVIN L. LUCENA

## CONTACT



80 Brgy. Casantamaria-an, San Quintin,  
Pangasinan, Philippines, 2444



+63 906 019 7594



lomibaojeffgavin@gmail.com

## SKILLS

- Ride on machine BR855, Walk behind BA6111, BA531
- Task for carpet and single disk for washing floor crystallization, polishing, buffing floor and table marbles.
- Carpet extractor and spotter for sofa
- Water pressure machine for outdoor cleaning
- Vacuum cleaner for carpet, dry and watery floor
- Teamwork
- Time management
- Leadership

## LANGUAGES

English: B2



Chinese (Cantonese): B1



## CHARACTER REFERENCE

**Ms. Beverly Macasu**

Supervisor Housekeeping

Galaxy Macau Hotel and Casino

[beverlymacasu1214@gmail.com](mailto:beverlymacasu1214@gmail.com)

**Mr. Emegdio B. Erino**

Supervisor Housekeeping

Galaxy Macau Hotel and Casino

+8536207778

**Mr. Wai Hin Leung**

Assistant Executive Housekeeper

City of Dreams

+85362622394

[marcoleung@cod-macau.com](mailto:marcoleung@cod-macau.com)

I am self-motivated and hardworking cleaner with extensive experience in the cleaning and hospitality industries, fast learner and dedicated in delivering team and client satisfaction.

## EXPERIENCE

July 2020 – August 2023

**Residential Building Cleaner United International Property Management Co. Ltd.;** Macau, Macau

- Swept and moped floor and empty garbage dump.
- Washed and polished windows, doors and elevator to keep entryways clear and professional.
- Dusted ceiling, air-conditioning diffusers and ventilation system to improve airways.
- Vacuum floor and carpet and dusted furniture to maintain organized and professional appearance.
- Deep cleaning back door and cleaning water tank.

January 2014 – May 2020

**Hotel Public Area Attendant-Galaxy Macau C & K Cleaning Services Co. Ltd.;** Macau, Macau

- Applies excellent guest service skills when interacting guest.
- Clean lobby, hallways, pool area, fitness center and restrooms in timely fashion, assist with the cleaning of guest rooms as need, restocking supplies as needed.
- Clean elevators foyers, doors, floors and tracks.
- Maintain cleanliness in back offices such front desk and sales offices.
- Responsible for cleanliness of employee break rooms not limited to beverage machine, microwave and refrigerator.
- Perform deep cleaning task and project cleaning as directed.
- Maintain proper documentation of all duties accomplished during a working shift as directed.
- Report hotel facility problems related to structure, equipment, and plumbing to supervisor.
- Follow safety guidelines with wet floor signs and blockage of lobby doors due to inclement water.
- Shampoo, extract and maintain carpeted areas to include but not limited to guest rooms and public space, assigned key must be signed in/out, secured and turned in upon completion of shift respond.

## EDUCATION

June 2003 – March 2008

**Bachelor of Science in Nursing**

Pines City Colleges;

Baguio City, Philippines