KENT FLOYLD LANDAZABAL LACERNA

PERSONAL DETAILS

Email: kentlacerna1998@gmail.com
Contact no.: +63 926 114 8661
Date of Birth: September 20, 1998
Nationality: Filipino

CAREER OBJECTIVES

A highly motivated, enthusiastic and experienced professional with a background in Hotel and Restaurant Management that has passion for continuous growth, seeking for career advancement and improve my technical abilities to utilize the highest quality of excellent hospitality service.

EDUCATION

June 2015 – March 2019

Bachelor of science in Hotel and Restaurant Management

University of the Immaculate Conception, Davao City, Philippines

-Outstanding Loyalty Award

WORK EXPERIENCE

May 2023 – Present

Server

Omerta Bistro and Lounge, Davao City, Philippines

- Take and deliver customers' orders while coordinating with coworkers to elevate customer's dining experience.
- Following Standard Operation Procedure (S.O.P) in food service.
- Creates Quality Beverage such as hot and cold drinks.

March 2, 2022 – May 2023

Cashier and Receptionist

Omerta Bistro and Lounge, Davao City, Philippines

- Assisting customers with sales transactions accurately and efficiently, including cash, cheque, and card.
- Using POS Machine and Card Terminals for faster and efficient transactions.
- Assisting guest's inquiries such as making reservations, arranging, and planning guests' events.

May 2019 – March 2020

Barista and Bartender

Union Market, Azuela Cove, Davao City, Philippines

- Preparing and serving hot and cold drinks such as Coffee, Tea, and Special Beverages.
- Cleaning and Sanitizing work areas, utensils and equipment.
- Employ and use of the First In First Out (F.I.F.O) method in stocking supplies for beverages including canned drinks and wines.

November. 2018 – December 2018	**Room Attendant - *Intern***
	The Pinnacle Hotel and Suites, Bajada, Davao City
	• Cleaning the Hotel rooms by following the 5's method to achieve clean, uncluttered, safe and well-organized.
May 2017 – June 2018	**Service Crew**
	Seekhana Study Hub Café, Marfori Heights, Davao City
	• Take food and beverage orders from customers accurately and with a positive attitude.
April 2021 – June 2021	**Accounting File Clerk**
	Emcor, Inc., Davao City
	• Labeling and updating paper files. • Sorting files into their proper locations. • Gathering and organizing files and documents for coworker's use, such as for reports.

SKILLS AND QUALIFICATIONS

August 2018	**Davao Culinary Cup 2018 Participant**
	SM Lanang, Davao City
March 08, 2017	**Front Office Services, National Certificate II Passer**
	Technical Education and Skills Development Authority -*TESDA*
November 13, 2016	**Housekeeping National Certificate II Passer**
	TESDA
April 2016	**Food and Beverage National Certificate II Passer**
	TESDA
March 2017	**Bread and Pastry National Certificate II Passer**
	TESDA
November 2018	**First Aid Training Seminar**
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CHARACTER REFERENCES

Sindee Gonzales Licot	***Senior Cashier***
	Omerta Bistro and Lounge
	PH: +63 915 277 2421
Queen Bee Basa	***Captain Server***
	Omerta Bistro and Lounge
	PH: +63 921 413 3377
Lea Donna Padua	***Kitchen Supervisor***
	Union Market
	PH: +63 907 803 2900