

# Mark Montenegro Hilarde



Technician

-  Bacoor, Cavite 4102
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. Resilient Fiber Optic Technician skillful in installing fiber optic lines, performing general maintenance and responding to repair requests. Proficient in FO power meter, optical spectrum analyzer and OTDR operations. Recognized for providing timely support in troubleshooting problems to minimize downtime.



## Skills

- Computer Technician ●●●●
- Cellphone Technician ●●●●
- Fiber Technician ●●●●
- Cooking ●●●●
- House Wiring ●●●●
- Housekeeping ●●●●
- Driver ●●●●
- Bartending ●●●●



## Work History

- **Technician**  
*Mcgrey laptop technician, Bacoor*
  - Own shop laptop and cellphone repair
  - Maintained quality assurance and customer satisfaction objectives
  - Inspected equipment to identify areas of wear or causes of malfunctions
  - Performed troubleshooting and diagnosis on malfunctioning equipment
- **FIBER TECHNICIAN/SPLICER/INSTALLER**  
*Fiber Home, Cavite*
  - Installer/repair/splicer and activator
  - Increased efficiency with proper use of specialized tools like fusion splicers, optical power meters, and OTDRs
  - Performed regular preventive maintenance on equipment used in fieldwork ensuring their optimum functioning at all times

2021-01 - 2022-08

2021-06 - 2022-03

2019-08 - 2021-06

- Completed installation projects within budget and timeline constraints by effectively planning and coordinating activities
- Improved network performance by installing, splicing, and testing fiber optic cables

## CCTV & COMPUTER TECHNIAN

*Fixurcomp*

- Computer repair / hardware installation and assembly
- Increased customer satisfaction by providing timely resolution for technical problems related to surveillance equipment
- Developed customized solutions for clients with unique security needs and concerns, ensuring maximum protection
- Contributed to a safe working environment by following established safety protocols during every task

2020-01 - 2020-12

## Technician

*Game place, Cavite*

- Technician software / computer hardware and assembly
- Maintained a safe work environment by strictly adhering to established safety protocols and guidelines.
- Increased customer satisfaction with prompt and knowledgeable support for various technical issues.

2019-07 - 2019-07

## Fry Cook

*Jollibee, Cavite*

- Cook in kitchen and service customer
- Prepared food items such as meats, poultry, and fish for frying purposes
- Improved customer satisfaction by maintaining a clean and efficient fry station
- Increased order accuracy by effectively communicating with waitstaff regarding customer orders and dietary restrictions
- Developed strong relationships with vendors to ensure consistent delivery of fresh ingredients

2011-01 - 2013-01



## Education

### Undergrad College

*International School For Hotel And Restaurant Mana - Dasmarinas, Cavite*

2006-01 - 2009-01

### Secondary

*Santiago National High School - General Trias, Cavite*



## Personal Information

- Age: 30
- Nationality: Filipino



## Country

Philippines



## Languages

English

