



PETER JOHN F. CREENCIA

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OBJECTIVE: Seeking a position in a dynamic organization where I can launch my career and work towards building a strong skill set. A hard working individual looking for a challenging position where I can showcase my skills and contribute to the growth of the organization.

**PERSONAL INFORMATION:**

AGE 39

ADDRESS: 278 Inamotan, Manaoag, Pangasinan

CURRENT ROLE: Analyst

**EDUCATIONAL BACKGROUND:** *Bachelor of Science in Business Administration Major in Management Accounting Universidad de Dagupan, Dagupan City June 2003- April 2007*

**SEMINARS ATTENDED:** Business Leadership seminar – St. Louise University (Baguio city) Accounting seminar- Leisure Coast resort (Dagupan city) On-the-Job training – PANELCO III (Urdaneta city)

**WORK EXPERIENCE:**

Customer interact associate: **TELUS Int' l Philippines** - Market Market mall, Global City, Taguig July 02, 2007 – February 02, 2010

Ticket Auditor / Subject Matter Expert: **Arvato Bertelsmann** - Eastwood, Quezon City June 2014 to June 2018

Analyst at **HCL Technologies** - Science hub tower 3 McKinley Hill, Taguig City November 22 2018, to November 15, 2023

Appointment Setter (Work from home, side hustle) for **Sugrade Solar** - a US based solar company

**SKILLS:** Computer literate, MS Office Customer Service PPC Advertising Troubleshooting Back Office (Chat,Email) Order Entry Transaction monitoring Inbound/Outbound Calls Good English communication skills (verbal and written) Can deal with other people from all walks of life. Flexible and highly motivated. Can do multi-tasking and finish tasks efficiently and effectively.

**REFERENCES:**

Willardo Perez 0915-252-1496 (Friend)

Jaime Macalino 0927-661-8991 (Team Leader)