



Yvette Reyes

Restaurant Supervisor

Dedicated and passionate Restaurant Supervisor with 5 plus years of experience in Hospitality Industry is seeking a challenging, rewarding career with a dynamic upscale company wherein I have ample room for professional and personal growth.

CONTACT ME

+63 927 492 9754

reyes.yvetteb@gmail.com

462 Purok 4 East Upper
Gibraltar, Baguio City

EDUCATION

BS in Entrepreneurial Technology
Benguet State University
2003-2007

EXPERTISE

Service Management

Profit Management and Financial
Analysis

Sales Management and Sales
Forecasting

Local Store Marketing Management

Human Resource Management

Crisis Management

ACHIEVEMENTS

Jollibee iCARE DOH Achievement 2019

Achiever in exceptional performance in Cash Control System, Inventory and Novelty Management

Jollibee Beeda First Achievement 2017-2019

Achiever in consistent implementation of Crew Learning System components.

Jollibee FSC Gold Star Award – 2016 - 2019

Gold Star awardee for the exemplary performance in Food, Service and Cleanliness of the assignment store.

WORK EXPERIENCE

Restaurant Supervisor 2022 - Present
Botejyu Authentic Japanese Restaurant

Manage daily restaurant operations and work closely with Chefs. Respond efficiently and accurately to customer requests & complaints.

Assistant Restaurant Manager II - SQM 2015 - 2020
Jollibee Foods Corporation

Supports the Restaurant Manager in achieving the targets of Sales, Profit, Quality, Capability/People and Shift Management through effective management of operations.

Store Auditor 2014-2015
BreadTalk Philippines Inc.

Strictly implement the standards when it comes to cash handling especially on securing and managing cash floats, change fund and petty cash fund.

Cashier 2009 - 2010
Gerry's Grill Bar and Restaurant

Responsible for ensuring the accuracy in recording sales transactions (cash/ credit), safety and security of the cash in the cash register machine and consistent compliance to cashiering standards to efficiently and effectively serve the customers.

Pastry Attendant 2008 - 2009
Baguio Country Club

Devoted to ensuring proper presentation of pastries, providing assistance to customers who visit the Bakery department.

Dining Staff 2007 - 2008
Gerry's Grill Bar and Restaurant

Serviced guests with food and beverage requests in a timely, professional, and friendly manner. Took advantage of excellent menu knowledge to advise customers and upsell menu items when possible. Ensured all tables and silverware were placed neatly and everything was tidy and clean at all times.

TRAININGS

Food Safety Guardian - April 2019

Mini Managers Training Camp - April 2018

Finance Plenary - March 2018

Quality Control Program - February 2018

Quality Improvement Cycle for Operational Excellence - January 2018

Alagang Jollibee Foundation Training (Train the Trainer) - October 2017

Basic Operation Training Program - November 2015