

# JAY AN FRANCO T. SARMIENTO

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## EXPERIENCE

### **CUNARD-QUEEN VICTORIA** (cruiseship)

Hotel Assistant Restaurant

March 1, 2023 to Present

### **Telus International Philippines**

#### *Customer Service Representative*

October 14, 2020 – May 24, 2021 (during Pandemic)

### **Royal Caribbean Group** (cruiseship)

#### *Galley Utility / Temporary cook*

November 14, 2016 – March 10, 2022

### **Flavours of China , Lipa, Batangas**

#### **Food Server**

July 10, 2013- December 1, 2013

#### **Bartender**

December 2, 2013 – June 14, 2014

#### **Cashier and Team Leader**

June 15, 2014 – January 18, 2015

## Qualifications:

- Committed, hardworking, with sense of professionalism
- Can work under pressure and minimum supervision
- Productive and responsible, inherent initiative and work ethics
- Have knowledge in basic computer applications
- Highly versatile to people, adjust easily to situation

## AWARDS

### **FLAVOURS OF CHINA**

February 20, 2015- **Employee of the Year**

(For the Year of 2014)

## EDucATION

### University of Perpetual Help Delta System

Molino 3, Bacoor, Cavite

### Associate in Hotel and Restaurant Management

S.Y: 2010-2012

### Sto. Rosario Academy

Alupay, Rosario Batangas

Primary: S.Y 2000-2006

Secondary: S.Y 2006-2010

December 17, 2014 - Employee of the Month

Best in Store Cleanliness

Best in Attendance

Most Dependable

Best in Attitude

## LANGUAGES

English

Date Issued: November 26, 2021

## Trainings and Certificate:

### Basic Safety Training (STWC)

Certificate Number: BTRF02-140-21

Reg Number: 381623

Date Issued: February 11, 2021

Expiration: February 11, 2026

### COP for Basic Safety Training (STWC)

Certificate Number: BT200044405821

Date Issued: July 13, 2021

Expiration: July 13, 2026

### Security Awareness

Certificate Number: EN-12806

Date Issued: November 17, 2017

### Crowd Management Training (CMAT)

Certificate Number: LIB-26/11/21-CMAT-954462

## Seminars Attended:

### Basic Barista Training

September 27, 2012

Brgy. South Triangle, Quezon City

### Bartending Training at TGIF Friday

September 27, 2012

Tomas Morato Quezon City

### TESDA (Bartending NCII Holder)

July 4, 2012

Asian School of Culinary and Hospitality

173 Purok Narra, Brgy. Cumba Lipa City

### Half Day Actual Shipboard

Familiarization September 30, 2011

Ermita, Manila, Philippines

I hereby certify that the above information is true and correct to the best of my knowledge and belief.