

DENNIS ASEOCHE TORILLO

BAR OPERATIONS SPECIALIST AND SKILLED SANDWICHED ARTIST
JUICE MAKER/BARISTA

CONTACT

+966-580320526

torillodencio@gmail.com

Dammam, Eastern Province, Saudi Arabia

ABOUT ME

Experienced professional with a strong background in juice bar operations, barista services, and client merchandising. Proven expertise in delivering exceptional customer service, optimizing inventory, and implementing effective merchandising strategies. Recognized for culinary proficiency, including the art of making pancakes, waffles, and crepes. A dynamic problem-solver with strong communication skills, committed to excellence and open to relocation for new opportunities.

EDUCATION

University of Southeastern Philippines

Bachelor of Science in Agriculture

Major in Crop Science

LANGUAGE

Visayan

Tagalog

English

Arabic

EXPERIENCE

Juice Bar Specialist and Barista

Smoothie Factory, Dammam, Saudi Arabia (2016-Now)

Seasoned and versatile professional in the field of juice bar operations and barista services, committed to providing outstanding customer satisfaction by seamlessly combining culinary proficiency with warm and friendly service.

Key Accomplishments:

- Manage bar operations, overseeing cash flow and maintaining optimal bar service stock levels.
- Implement rigorous cleaning and sanitization practices to ensure a pristine and safe work environment.
- Conduct regular inventory checks to optimize stock levels and prevent shortages.
- Meticulously follow recipes to maintain consistent drink quality, control costs, and maximize guest satisfaction.
- Proactively communicate and address problems or concerns, contributing to a smooth workflow.

Customer Service Professional and Barista

Subway, Jeddah Saudi Arabia (2013-2015)

In this role, my primary focus is to deliver outstanding customer service, aiming to be an exemplary team member through the consistent demonstration of friendliness, politeness, and the provision of prompt and efficient service. I am committed to upholding elevated cleanliness standards in all work areas to create a positive and welcoming environment. As part of my responsibilities, I attentively receive orders from various channels, including in-person, over the telephone, or via facsimile. Additionally, I ensure the provision of quality products by engaging in meticulous preparation to guarantee freshness and optimal presentation. In the event of any issues, I promptly communicate them to supervisors for immediate resolution, contributing to a seamless and efficient workflow.

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Client Merchandiser

SYSU International Inc. | Davao City, Philippines

July 01, 2008 - September 15, 2012

- Assigned to AsiaPro Cooperative Davao Branch

June 01, 2007 - June 30, 2008

Assigned to Rational Merchandising Concept Inc. Davao City

Client Merchandiser

Mckenzie International, Inc. | Davao City, Philippines

April 20, 2005 - March 15, 2007

Responsible for Regcris and Prestige Merchandising

Client Merchandiser

Guaranteed Marketing Services I | Davao City, Philippines

March 15, 2004 - March 15, 2005

As a Client Merchandizer at Guaranteed Marketing Services I in Davao City, I conducted thorough selling area inspections, managing stock inventory and withdrawals. I monitored client product facings, assessed promotional and competitive activities, and handled the withdrawal of out-of-stock items. Additionally, I implemented efficient price marking, displayed stocks according to plan-o-gram and FIFO methods, and executed various promotional activities, including bundling and stickering.

CERTIFICATE

Certificate of Completion

Sandwich Artist

University of Subway

July 14, 2014

EXPERTISE

- Customer Service
- Excellence
- Bar Operations
- Management
- Culinary Proficiency
- Inventory Optimization
- Visual Merchandising
- Problem Resolution

SKILLS

- Efficient Order Handling
- Meticulous Cleaning Practices
- Inventory Control
- Product Quality Assurance
- Effective Communication
- Culinary Proficiency (Pancakes, Waffles, Crepes)
- Promotional Strategy Implementation