

Christian Policarpio

Pit Supervisor

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Observant Supervisor knowledgeable about gaming regulations and establishment operations. Detail-oriented, thorough and great at managing conflicts. Diligent about monitoring employee work, preventing cheating and protecting profits.



Skills

Performance Optimization

Dependable and Responsible

Decision-Making

Active Listening

Multitasking Abilities



Work History

2016-10 -
Current

Pit Supervisor

Okada Manila, Manila, Paranaque

- Answered patron queries about machine functions, table parameters and other gambling floor items.
- Watched gamblers on floor to isolate cheaters by identifying card counting or marking cards.
- Performed paperwork required for monetary transactions.
- Enforced safety rules and removed safety hazards while monitoring gaming floors.
- Handled currency conversions into correct combinations of bills and coins to serve casino patron needs.
- Monitored game operations to enforce house rules as well as tribal, state and federal regulations.

2009-03 -
2016-09

Casino Croupier

Thunderbird Resort & Casino, Rizal, Binangonan

- Monitored game table for signs of cheating or other criminal activities by observing body language and behaviors of gamblers.
- Collected and distributed losing and winning bets by calculating odds and payouts.
- Explained rules, variations and betting structures of games such as Baccarat, Roulette, Paigow, Texas Holdem Poker, Caribbean Stud Poker, Three Card Poker and Pontoon, Blackjack.
- Maintained fast game pace by handling chips, cards, money, and gaming equipment efficiently.
- Welcomed customers and established immediate rapport to encourage gameplay.

2006-06 -
2009-03

Food and Beverage Server

Thunderbird Resort & Casino, Rizal, Binangonan

- Maintained up-to-date knowledge of menu options, specialties, and menu deviations to accurately relay information to guests.
- Entered orders accurately to produce finalized checks and attain correct payments from guests.
- Cleaned and set up tables to promptly seat guests and reduce wait times.
- Greeted guests warmly to foster welcoming environment.



Education

1998-06 -
2003-03

Bachelor of Science: Major Inland Fisheries

University of Rizal System - Morong, Rizal