

RUSSELON RONAN

Compassionate and Motivated Caregiver

Taguig city Philippines 1637

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Highly Motivated Caregiver(Personal Support Worker) seeking a Caregiver(Personal support worker) Position where I can utilize my caregiving skills to provide heartfelt care and assistance to elderly patients In assisted living communities, looking to deliver compassionate, self service-oriented care and companionship. Possesses Caregiver and 1st aid Certification and sincere concern for the physical and mental well-being of Elderly patients.

Personal Details

Highest Level of Education: Secondary School

Work Experience

Technical support Advisor

Concentrix - Quezon City

March 2023 to Present

- Handles technical support for DirecTV satellite customer over the phone
- Provides Basic troubleshooting guidance and operation to customer clients
- Booking service call schedules for customers that needs a technician
- Knowledgeable in operation and maintenance of DirecTV receivers
- Provides and upselling DirecTV protection plan program and other products that suits the customers needs

Customer Service and Sales Representative

TSD Global - Taguig

January 2023 to February 2023

- Knowledge in Sales and Customer Service for US Telco company (AT&T)
- Provides Support For Small Business Customer Query for New and Existing Clients
- Knowledge in Sales, billing inquiries for AT&T (Landline, Internet Fiber and DirecTV)

Technical Support Representative

Teleperformance - Taguig

November 2021 to December 2022

- . Handles Technical Calls and Costumer Care of Costumers for Samsung UK Home appliances
- . Makes sure all trouble shooting is followed properly and adequately
- .Handles Booking In home Repairs Online for costumers under Samsung Warranty

Cook/Kitchen Staff

Xien's Inihaws - Taguig

February 2014 to April 2020

- <https://m.Facebook.com/Xien.Inihaws/>
- Served Grilled Food Varieties and Home-style cooking and BBQ.
- Agri-Aqua Network International Inc. (AANI) - Stall 354
- Task in procuring and making sure Ingredient stocks are in stock and ready for use.
- Responsible for the cleanliness and sanitation of the cooking utensils
- Responsible for the Cooking and Grilling of Food in the menu
- Responsible for handling the cash registry

Live-in Caregiver /Personal Support Worker

Freelance - Taguig

March 2018 to April 2019

- Provide personal care and companionship.
- Prepare and serve nutritious meals; Perform light Housekeeping, laundry and cleaning duties.
- Administer bedside and personal care; Feed or assist in feeding, Assist in regular exercise, example daily walks.
- Drivers Client to doctor's appointments and back home.

Education

Skilled Trade Certificate in Caregiver /Personal support worker

PinoyWish training center Inc. - Pasig

February 2019 to June 2019

Secondary School in Highschool

Gracel Christian Collage foundation Inc. - Taguig

June 1997 to March 1998

Skills

- Knowledge in Caregiving, Child and Elderly Care and People with Disability
- CPR and 1st Aid.
- Active Listener and Fast learner.
- Patient Communication
- Physical Strength and stamina.
- Food Preparation and nutrition.
- Trained in Basic Housekeeping.
- Basic Knowledge in Plant and Fish Farming.
- Basic Aquaponics and Bonsai Cultivation and Care.
- Knowledge in traditional Filipino Cuisine, basic knowledge in Japanese and Korean cooking.
- Driving
- Home Care
- Meal Preparation
- English

- Food Safety
- Laundry
- Food Service
- Team Work
- Flexibility
- Senior care
- Reliability
- Dementia care
- Technical Support
- Help Desk
- Hospitality

Languages

- English - Fluent
- Tagalog - Fluent

Certifications and Licenses

IELTS

May 2021 to May 2023

English proficiency certificate

TESDA Caregiving and 1st Aid (NC2)

October 2020 to October 2025

National Certificate II for Caregiving and 1st aid

CPR Certification

First Aid Certification