

NEIL S. BAGUIO

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OBJECTIVE

To be able to obtain a career where I can share my expertise, cultivate my potential and develop my character.

WORK EXPERIENCE

ROYAL CARIBBEAN MANILA

Five E-com Building Harbor Drive, Mall of Asia Complex Pasay City

August 8, 2022 – March 28, 2023
Quantum of the Seas
Bar Waiter

June 9, 2019 – January 19, 2020
Allure of the Seas
Bar Waiter

August 12, 2018 – March 3, 2019
Allure of the Seas
Bar Waiter

July 29, 2017 – February 17, 2018
Adventure of the Seas
Bar Waiter

August 1, 2016 – March 19, 2017
Rhapsody of the Seas
Bar Waiter

Essential Duties and Responsibilities:

- Reports to assigned workstation assignments on time, properly groomed and dressed according to Royal Caribbean International's The Royal Way. These includes a clean uniform, nametag and any other uniform related item.
- Confirms venue ambience (lighting, temperature, music) according to The Royal Way.
- Greets and engage with guests to answer questions and provide operational information.
- Actively promote and sell beverage packages.
- Provide service to package guests accordingly to company standards.
- Sell and/or up-sell to premium brands.
- execute other promotions according to execution guide instructions.
- Suggest alternative drinks if drink request is not available in current inventory.
- Is aware to food allergies and is able to recommend alternatives when needed.

- Takes all beverage orders and relays it to Bartender.
- actively follows Serve Safe responsible service of alcoholic beverages.
- Collects order from the Bartender and reviews to ensure drink order is correct and is served in appropriate glass and adds appropriate garnish.
- Ensures stations and/or tables are clean, orderly and properly set with matches, clean ashtrays and beverage menu, etc. Removes empty or dirty glasses and bottles and returns them to the bar or galley.
- At the beginning and ending of each shift, completes side duties that include preparing the areas for the service and ensuring for proper closing procedure.

DEMI CHEF DE PARTIE

May 30, 2015 – January 23, 2016
Oasis of the Seas

Station Assignments:

- Crew Galley
- Solarium Bistro

COMMIS 1

April 16, 2014 – January 8, 2015
Oasis of the Seas

Station Assignments:

- Crew Galley

COMMIS 2

February 2, 2013 – October 5, 2013
Oasis of the Seas

Station Assignments:

- Cold Pantry
- Breakfast

COMMIS 3

February 2, 2012 – November 24, 2012
Oasis of the Seas

Station Assignments:

- Cold Pantry
- Crew Gall

COMMIS3

March 12, 2011 – December 5, 2011
Oasis of the Seas

Station Assignments:

- Solarium Bistro
- Park Café

Duties and Responsibilities:

- Studies the menu content.
- Prepare “mis en place” and cook high quality food as per RCI standard.
- Assists station head with food production on a daily basis and help out other areas during pick hours.
- Maintains Cleanliness of workstation.
- Clean and sanitizes work areas including refrigerators, walk-in coolers, working counters and other portable food equipment.
- Pick up food items from provision area.
- Practice proper garbage separation.

H.R. PHIL MANPOWER SERVICES

Valet Parker

October 1, 2010 – February 16, 2011

PHIL HARBOR

Cook

June 9, 2009 – July 5, 2011

PASEO DE BAHAMAS

Line Cook

October 16, 2007 – February 24, 2008

MANILA MANDARIN ORIENTAL HOTEL

Butcher

December 31, 2003 – May 31, 2004

WENDY'S CORPORATION

Service Crew

December 9, 1999 – May 9, 2000

EDUCATIONAL BACKGROUND

Bachelor of Science in Computer Engineering

2nd Year Undergraduate

Technological Institute of the Philippines

Quiapo, Manila

1999-2001

Philippine Christian University

High School

Taft Avenue, Manila

1995-1999

Philippine Christian University

Elementary

Taft Avenue, Manila

1989-1995