

Mark Niel S. Maghanoy

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Professional Summary

A **Technical Support Engineer** that have experience and knowledge about computer parts, set up local area networks (LANs), Software, and OS Installation. It helped my company's client to troubleshoot and solve some various problems in computer such as hardware and network problem.

Areas of Expertise

- Networking
- Hardware Installation
- Troubleshooting
- OS Installation
- Software Installation
- Microsoft Word, Power point, Excel

Career Experience

February 2022 – September 2023

Technical Support Engineer

Ideaserv System Inc.

Davao City, Philippines

Technical Support at big Companies in the Philippines such as:

- Mercury Drugs
- Goldilocks

Education

Bachelor of Science in **Information Technology**

2018 - 2019