



PERSONAL INFORMATION

ADDRESS:
Lot 15 Block 8 Balsam Road, Rosario
Heights Subdivision, Brgy. Taculing,
Bacolod City 6100 Negros Occidental

DATE OF BIRTH:
December 14, 1987

STATUS:
Married

NATIONALITY:
Filipino

CONTACT:
+639228501226

LANDLINE:
(034) 447-7385

EMAIL:
zealous1109@yahoo.com
mariconbebiera@gmail.com

SKYPE:
live:.cid.c0fa8b677581ef97

Hobbies
Reading fictional books by John
Grisham.
Browsing on social media if time
permits.
Spending time with my kids and
family.

CHARACTER REFERENCES:

BEBIERA, MARICON J.

EDUCATION

St. Therese MTC Colleges
Bachelor of Science in Nursing
November 2009 – March 2011

West Negros University
Bachelor of Science in Nursing
June 2005 – March 2008

Iloilo Doctors College
Bachelor of Science in Nursing
June 2004 – March 2005

WORK EXPERIENCE

Transcom Worldwide Phils.
Customer Service Representative
November 26, 2018 – February 6, 2020
[As a Billing/Technical/Sales CSR, our main role is to explain the bill to the customer, make them understand what they are paying for and make them feel valued. Since we are working for a large cable/internet/phone company in the US, we also assist customers in basic troubleshooting. We also do the pitching for sales for the other services offered by the company.]

Panasiatic Call Centers Inc.
Customer Service Representative
September 2012 – April 2013
[It was a US phone service provider and our basic role is to assist customers with their services. Basic troubleshooting and giving general information.]

SKILLS

Computer literate
Good oral and written communication skills
Proficient in English language
Good interpersonal relationship

Elsun Jun T. Lagumbay
Medical Representative,
Alcon Laboratories
+639205087018

Nilo T. Terania
Administrative Assistant III, Dep Ed
Schools Division of Iloilo
+639177953833

Ann Gisselle G. Valero
Social Insurance Assistant I, Philippine
Health Insurance Corporation
+639463349608