



CHARMAINE RANIN

Fraud Specialist 1



CONTACTS

+639166382951



chacabarubias@gmail.com



23M T3 Manhattan Parkway
Quezon City, 1109 Philippines,
National Capital Region, 1109,
Philippines



LANGUAGES

English

REFERENCES

Lorie Ann C. Marte

T: 09051429904

Tet Supleo

T: 09175817247

Beverly Calipayan

T: 09770779404

SKILLS

Electronics

Communications

Customer Service

Professional Speaking

Outsourcing

ABOUT ME

With nearly 7 years of experience as a Customer Service representative, I've handled different line of businesses with one main goal—to provide not just an excellent but exceptional customer service experience with the help of individuals that have characteristics like mine, to represent their company as their front liners to keep the service fiery to the best of their ability.

WORK EXPERIENCE

Fraud Specialist 1 JP Morgan & Chase, BGC, Taguig
March 17, 2023 - Present

Customer Service Representative, Alorica, Quezon City
Nov 2020 - Feb 2023

Financial Specialist, GenPact, Bataan
Feb 2020 - Oct 2020

Telemarketer, Success Resources
Jun 2019 - Jan 2020

Inside Sales Representative, Ellora Telecom/G3 Telecom/Telehop, Pasig
2016 - Mar 2019

Assistant Supervisor, Sterling Global Call Cente, Pasig
Sep 2015 - Aug 2016

Sales Representative, Iplus Intelligent Network, Quezon City
Mar 2015 - Sep 2015

Customer Service Associate, Convergys, Manila
Dec 2014 - Feb 2015

Sales and Marketing, 8 Clover Media, Manila
Oct 2014 - Dec 2014

Junior Sales Executive, InVida Events Outsourcing Services Inc., Manila
May 2014 - Sep 2014

EDUCATION

Bachelor of Arts, University of the East, Caloocan
2014