

# Kent Floyd L. Lacerna

Don Lorenzo Homes, Pampanga, Davao City, Philippines

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## PROFESSIONAL EXPERIENCE

**Omerta Bistro and Lounge**, J.P. Laurel Ave, Davao City

- *Server | Cashier*

MARCH 2022 - PRESENT

- Take and deliver customers orders while coordinating with coworkers to elevate each customer's dining experience.
- Following Standard Operation Procedure (S.O.P) in food service
- Assisted customers with sales transactions accurately and efficiently, including cash, check, and card.

**Union Market**, Azuela Cove, Davao City

- *Barista | Bartender*

MAY 2019 - MARCH 2020

- Preparing and serving hot and cold drinks such as coffee, tea and special beverages.
- Cleaning and sanitizing work areas, utensils and equipment.
- Following the First In First Out (FIFO) method in stocking supplies and beverages.

**The Pinnacle Hotel and Suites**, Sta. Ana Ave, Davao City - *Intern*

- *Room Attendant*

NOVEMBER 2018 - DECEMBER 2018

- Cleaning the hotel rooms by following 5s method to achieve clean, uncluttered, safe and well-organized.

**Seekhana Study Hub Cafe**, Marfori Heights, Davao City - *Part time*

- *Server*

MAY 2017 - JUNE 2018

- Present menus and help customers select food and beverages.
- Ensured customer satisfaction by being friendly and accessible.

## EDUCATION

**University of the Immaculate Conception**, Davao City

**Bachelor of Science in Hotel and Restaurant Management**

JUNE 2015 - MARCH 2019

Outstanding Loyalty Award

**University of the Immaculate Conception**, Davao City

JUNE 2011 - MARCH 2015

**Doña Pilar Learning Center**, Davao city

JUNE 2004 - APRIL 2011

## CAREER OBJECTIVE

Efficient college graduate of Bachelor of Science (B.S.) in Hotel and Restaurant Management, with 3 years of work experience. Seeking career advancement and a challenging work environment, where I'll be able to contribute and make the best of my potential to help achieve the company's goals.

## SEMINARS AND CERTIFICATIONS

**Davao Culinary Cup 2018**

August 2018, SM Lanang, Davao City

**Front Office National Certificate II Passer**

November 2017, Technical Education and Skills Development Authority (TESDA)

**Housekeeping National Certificate II Passer**

November 13, 2016, TESDA

**Food and Beverage NC II Passer**

April 2016, TESDA

**Bread and Pastry NC II Passer**

March 2017, TESDA

**First Aid Training Seminar**

November 2018, UIC

## REFERENCES

**Lea Donna Padua** - Kitchen Supervisor, Union Market. (+63 907 803 2900)

**Queen Bee Basa** - Server, Omerta Bistro and Lounge. (+63 921 413 3377)

**Sindy Gonzales Licot** - Senior Cashier, Omerta Bistro and Lounge. (+63 915 277 2421)

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