

# Jennifer Tueres

Phone: +639056560603 | Email: [jennifertueres0727@gmail.com](mailto:jennifertueres0727@gmail.com)

---

## PROFESSIONAL SUMMARY

---

Experienced and driven call center agent with a proven track record of helping to lead companies to further success with effective marketing and superb customer service skills. Possesses excellent communication skills, allowing for the cultivation of positive and mutually beneficial business relationships.

---

## AREAS OF EXPERTISE

---

Critical Thinking And Problem Solving	Communication Skill	Organization Know-how
Problem-solving Abilities	Teamwork And Collaboration	

---

## CAREER EXPERTISE

---

**Customer Loyalty Representative** **2020 - Present**

Telus International Philippines Taguig City, Philippines

Assist customer with their billing concerns. Offer new home services like internet, tv and home security. Retain the customer who wants to cancel their service.

---

## EDUCATION

---

**College Level** 2012 - 2014  
**Negros Oriental State University**