



MAITA D. SORIANO



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Kristina Homes Lubogan Davao

City Philippines, 8000

OBJECTIVE

- To obtain a position that will let me practice my skills especially with my current field of work.
- To learn and acquire more knowledge that will prepare me for future endeavors.

CAREER

2022 - PRESENT

**VXI global
holdings**

TECHNICAL SUPPORT REPRESENTATIVE

- Answers inbound calls, troubleshoot and provide assistance with customer.

2020 - 2022

**Ibex Global
Solutions**

CUSTOMER SERVICE REPRESENTATIVE

- Outbound calls and inbound emails. Answering queries of customer and providing best solution.
- Interim - Shift lead

2020

**Brgy 76-a
Bucana**

ON THE JOB TRAINING

- Office staff

EDUCATION

UNIVERSITY OF MINDANAO

BACHELOR OF ARTS IN POLITICAL SCIENCE

2015 - 2021

TALOMO NATIONAL HS

Secondary Education

2010 - 2015

SKILLS

- Flexible and strong work ethics.
- Critical thinking and can work under pressure.
- Computer literate.
- Adaptability