

ABIGAIL V. RAGANDAP

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Professional Summary

Motivated factory machine process operator with 6 years of experience, recognized for assessing operational needs, resourceful and well organized with excellent leadership. Seeking a challenging position in a reputed organization where I can learn new skills that can expand my knowledge, and leverage my learnings.

Skills

- Computer trouble shooting
- MS word, excel and PowerPoint
- Customer service
- Can communicate in Japanese Language
- Health and safety compliance
- Production Line Technique
- Burn-In Operator STK& MEDEC machine

Work History

Factory Machine Operator

July 2019-Sept 2023

Amkor Technology Japan – Fukuoka, Japan

- Burn In Machine Operator 5-7 (MEDEC & STK machine) for chip devices used in automobile. Such as Toyota and Mitsubishi and South Korea brand.
- Examined incoming materials and compared to documentation for accuracy and quantity.
- Calibrated machines to maintain required productivity levels and adherence to quality standards

- Inspected products to assess compliance with standards and established tolerances.
- Maintaining safe usage of all equipment while adjusting settings to mitigate injuries and optimize productivity.
- Inspecting parts and systems, troubleshooting and resolving problems, and performing weekly maintenance checks on machines

Customer Service Agent

April 2016- April 2018

Teleperformance – Sucat Paranaque City

- Making hotel reservation for customer over the phone.
- Answering hotel inquiry, complaint and billing request in email and chat support.

Factory Machine Operator

Sept 2014 – March 2016

Hitachi Philippines – Laguna Technopark

- Machine operator for microchips
- Handling 6-10 machines per line
- Monitored machinery in operation to identify concerns and make corrections or report complex problems.
- Upheld the highest standards for safety compliance in the workplace.
- Handled preventive maintenance, troubleshooting, and problem-solving tasks.

Education

June 2012 – April 2014

Tuloy Sa Don Bosco School, Alabang

Hardware Servicing National Certificate Level II

Vocational Diploma/Short Course

Awards and Certificates

- 5S awardee - Amkor Technology Japan