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OBJECTIVES

To be able learn and master new things that will help me do things easier which will make me help the company and the customers that the company caters to.

EDUCATION

ADAMSON UNIVERSITY
BS INDUSTRIAL ENGINEERING

TECHNICAL SKILLS

- Proficient in various computer applications (MS Word, Excel, PowerPoint)
- Proficient in usage of Google chrome and similar Search Engines
- Background with vehicle and vehicle troubleshooting (PCAR/LCV/HCV)
- Background with vehicle Servicing (preventive maintenance and General Repair)
- Background with Mechanical Overhauling (Engine, Transmission MT/CVT/AT)
- Background with the use of diagnosis tool (MUT – III / G-ADS)
- Certified Mitsubishi Motors Corporation Instructor (June 2019 Okazaki, Japan)
- FUSO Electrical Troubleshooting Training (April 2017 Jakarta, Indonesia)
- FUSO Canter 4M50 Engine Overhauling (April 2017 Jakarta, Indonesia)
- FUSO Trainers Qualification Teaching & Learning Certification (June 2016 Kawazaki, Japan)
- Competent with troubleshooting, repair, and servicing of the following Engines:
 - 4B11 – Mitubishi Lancer 08 onwards, ASX
 - 4A91 – Mitsubishi Xpander
 - 4A92 – Mitsubishi Lancer 12
 - 3A92 – Mitsubishi Mirage, Attrage
 - 3G15TD – Geely SX11, VX11, NL-3B
 - 4D56 – Mitsubishi Pajero Sport, Triton
 - 4N15 – Mitsubishi Pajero Sport, Triton
 - 4M50 – FUSO Canter
- Competent with troubleshooting, repair and servicing of passenger car Manual, Automatic, CVT and Dual Clutch transmissions.
- Competent with troubleshooting, repair and servicing of passenger car fuel systems: Multi Point Injection (Gasoline) Direct Injection (Gasoline) Common Rail Direct Injection (Diesel) Conventional Diesel
- Have prior experience in Customer Service.
- Also conducts Non-Technical Courses to dealer aftersales personnel such as: Service Advisors, Warranty Officer, Parts Personnel. Courses includes:
 - Customer Handling
 - Communications Training
 - Leadership Training
 - Service Process Training
 - Parts / Warehouse Operations
 - Workshop Operations

EMPLOYMENT HISTORY

Institution: Auto Nation Group Inc (Chrysler, Dodge Jeep and Ram)
Website: <https://catsmotors.com.ph/>
Designation: Training Specialist
Period of Employment: September 2022 – Present

JOB DESCRIPTION:

- Monitors dealer aftersales personnel training accomplishments based on set Web Based Training courses offered by the factory to achieve target certification levels. Conduct technical and non-technical courses to local and regional aftersales personnel as needed.

NOTICEABLE ACCOMPLISHMENT/S:

1. Formulated, drafted, and implemented the company's Aftersales Training Policies and Procedures to set standards on how technical training for Aftersales personnel will be executed in the efforts to increase service quality and profitability by providing excellent aftersales service.
2. Accomplished 100% compliance to set certification targets by Manufactured (Stellantis) with regards to 2023 training program for aftersales.

Institution: Sojitz G Auto Philippines
Website: <https://geelyph.com/>
Designation: Technical Trainer – Supervisor
Period of Employment: April 2021 – September 2022

JOB DESCRIPTON:

- Conducts the following courses:
 - Geely Maintenance Technician Certification I** - Deals with the basic automotive system maintenance and standard repair procedures.
 - Geely Key Position Certification** – 6 Key positions training, Service Manager, Parts Personnel, Service Advisor, Workshop Supervisor, Customer Relations Manager, Warranty Officer.
- Conduct dealer visits for onsite training.
- Make modules for new technologies and models.
- Conducts online blended learning courses.

NOTICEABLE ACCOMPLISHMENT/S:

1. Revised the company's Aftersales Training Policy and procedures to include technician incentives according to certification level. This has changed the perception of local technicians to training from a waste of time to something to look forward to.
2. Conceptualize, and execute volumes of Online Training Videos of essential service procedures for vehicle servicing. This helps technicians visualize some vital service procedures so that they can perform them to customer units up for servicing. This aid them a lot specially in the time of the pandemic where face to face training is limited.

Institution: Mitsubishi Motors Philippines Corporation.
Designation: Supervisor / Senior Training Instructor (Technical)
Website: <https://www.mitsubishi-motors.com.ph/>
Period of Employment: November 2011 – October 2020

JOB DESCRIPTION:

- Manages operations of the company Service Shop which caters PMS and General Repair of Company vehicles with 3 technicians under my supervision. Conduct technical training for dealer technicians regarding automotive technology.
- Conducts the following courses:
 - Service Technician Educational Program - II ELECTRICAL** - Deals with the circuit diagram reading and location of other electrical components and slight electrical troubleshooting for electrical.
 - Service Technician Educational Program - II POWERTRAIN** - Deals with the overhauling of manual transmission
 - Service Technician Educational Program - II AUTOMATIC TRANSMISSION** - Deals with overhauling of automatic transmission
 - Service Technician Educational Program - II ENGINE** - Deals with overhauling of diesel and gasoline engine
 - Service Technician Educational Program - II MULTIPOINT INJECTION** - Deals with the fuel system of vehicles and its various sensors, computer modules and actuators.
 - Service Technician Educational Program - III AUTOMATIC TRANSMISSION** - Deals with troubleshooting related to automatic transmission including mechanical, electrical, and hydraulic parts.
 - Service Technician Educational Program - III ELECTRICAL** - Deals with advanced electrical troubleshooting of vehicles
 - Service Technician Educational Program - III MULTIPOINT INJECTION** – Deals with advanced engine controls system troubleshooting.

NOTICEABLE ACCOMPLISHMENT/S:

1. Conceptualized, proposed, and executed the establishment of an in-house service workshop for company vehicles. This had a high economic impact for the company since MMPC had a large fleet of company vehicles.
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PERSONAL DATA

An Industrial Engineering graduate from the Philippines who was exposed in the automotive industry for almost 12 years now. Also has knowledge with the use of diagnostic tools for vehicle troubleshooting. Proficient with both English and Filipino language. Has analytical, creative, observant, responsible and hardworking traits. Can work under pressure with minimal supervision and is willing to learn and ready to accept new challenges.

REFERENCE/S:

AVAILABLE UPON REQUEST