



Leandro Galase Ronquillo

EDUCATION

ELECTRONICS TECHNICIAN

National Radio School Institute of Technology

Dagupan City, Pangasinan

TESDA CERTIFICATION:

National Certificate 2 (NC2)

Consumer Electronics Servicing
Alabang, Muntinlupa

TRAININGS

SHARP PHILIPPINES CORP.

- ✓ Basic Refrigeration & Air Conditioning Training
- ✓ CRT TV/ LCDTV/ Microwave Oven Troubleshooting
- ✓ Washing Machine Servicing

EXPERTISE/SKILLS

- ✓ Customer Service
- ✓ Product Assembly
- ✓ Electronics Repair & Maintenance

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San Mateo Rizal

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WORK EXPERIENCE



SHARP PHILIPPINES CORP. 2001 - PRESENT

FIELD TECHNICIAN

A Field Service Technician is a professional who fixes problems, makes repairs and installs things for their clients to keep them running smoothly.

- Repair and maintenance of consumer electronics and appliances such as television, microwave, washing machine, electric fan, radio and all other kinds of appliances
- Manage customer service calls relating to technical issues
- Diagnose errors or technical problems and determine proper solutions
- Field service work to test, repair and service appliances



KITA ELECTRONICS 1998 - 1999

PRODUCTION ASSEMBLER

Assembly workers maintain and service equipment, troubleshoot equipment malfunctions.

- Worked as television assembly technician



FUN CORPORATION 1996 - 1997

CUSTOMER SERVICE REP.

A customer service representative supports customers by providing helpful information.

- Attends to customer with their arcade needs
- Repairs and maintains arcade game machines



MICHELLE'S FASTFOOD 1995 - 1996

FOOD SERVICE CREW

The Service Crew is responsible for presenting menus to customers.

- Attends to customer needs
- Performing food preparation
- Cleaning restaurant and dining areas