

Rosenie D. Pomida

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Objective:

To find a suitable, challenging and growth oriented position where I can best utilize my knowledge and full potential as a Food Handler to a maximum level enabling me to contribute to the organization. To be able to improve my knowledge, skills, and acquire experiences that would enrich more of my understanding in this field I have chosen to be one of the best.

Education:

Bachelor of Science in Hotel and Restaurant Management

The Fisher Valley College

Taguig City 2016 -2019

Associate in Hotel and Restaurant Operation University of Makati

Makati 2006 - 2008

Skills:

- Proven experience working in the foodservice industry.
- Knowledge of food health and safety regulations.
- Ability to follow proper food handling procedures.
- Ability to stand for extended periods.
- Ability to work as part of a team.
- Excellent organizational, time management, and problem-solving skills.
- Effective communication skills.
- Customer Service Oriented
- Critical Thinking and Management skills
- Work independently and collaboratively
- Empathy and Compassion
- Ability to carefully read and follow directions
- Flexibility in work duties and schedule
- Easily adjusts to different work environments and shifts
- Can work even under minimum supervision
- Excellent physical stamina and the ability to multitask
- Highly Motivated and Good Listener
- Capability to Work under Pressure
- Ability to prioritize

- Can undergo training

Experience:

Service Quality Manager – Taguig City Sph Foods Corporation 2022 to present

- Assigning team members with tasks to be completed each shift
- Setting performance metrics for team members and work with team members to ensure all metrics are met
- Properly resolving problems and troubleshooting issues as they arise without the direction of management
- Managing multiple projects as well as staff members
- Reporting to the assistant or general manager and meeting with management to review goals and metrics
- Maintaining a work environment that meets company, state and federal safety and employment guidelines

Shift Manager – Pasig City

Prodynamic Inc. 2019 - 2020

- Supervised Manpower, Machine, Materials and Method
- Overall Service Managing
- Cash Control Manager
- Oversees employee training sessions
- Engages with customers to ensure they are satisfied with service and products offered.
- Addresses and resolves customer inquiries and complaints.

Crew Leader – Pasig City

Prodynamic Inc. 2016 - 2019

- Supervised employees in food preparation, front office service, and facility cleaning
- Handling Cash control
- Initial training and follow up for crew
- Sales records updating using established monitoring as assigned

Seeds / Coop - Taguig City

Jollibee Taguig Bayan 2010 - 2016

- Consistently followed procedure for proper food preparation and safe handling.
- Trained and mentored new employees to optimize performance.
- Handling Cash Control, Station reliever

