

Jinky V. Deliquer

Block 4 Lot 17 Pewee St. Westwood 7 Lancaster Brgy. Pasong Camachile

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CAREER SUMMARY

Customer focused and profit-driven restaurant manager with multi-outlet experience; proven success leading startup, turnaround and high-growth operations; and strengths in building cohesive, top-performing and customer-centric teams. High-energy food service professional with a history of achieving record-setting P&L gains.

SKILLS

- Excellent interpersonal and communication skill
- Profitable thinking
- Team- oriented
- Multi-tasking
- Poised under pressure
- Accounting and budgeting

WORK HISTORY

Position: Restaurant Manager

Company: Shakey's Pizza Asia Ventures Inc.

Address: #9 Dona Hemady St. Brgy Valencia Quezon City

Date: May 10,2016 to present

Reason for Leaving: presently employed

Job Description / Duties and Responsibilities:

- Responding efficiently and accurately to restaurant customer complaints.
- Schedule staff hours and assign duties.
- Establish standards for personnel performance and customer service.
- Ensure areas are profitable according to plan, and that quality service is provided.
- Controlling operational costs and promoting efficiency.
- Delivering superior food and beverage quality and maximizing customer satisfaction
- Responsible for inventory control of all perishable and non-perishable goods.
- Ensure that employees comply with health and food safety standards

Position: Shift Manager

Company: Jollibee Foods Corporation

Address: Sta. Cruz Avenida Manila

Date: August 07,2012 to March 15,2016

Reason for Leaving: Resigned

Job Description / Duties and Responsibilities:

- Responding efficiently and accurately to restaurant customer complaints.
- Schedule staff hours and assign duties.
- Establish standards for personnel performance and customer service.
- Ensure areas are profitable according to plan, and that quality service is provided.
- Controlling operational costs and promoting efficiency.
- Delivering superior food and beverage quality and maximizing customer satisfaction
- Responsible for inventory control of all perishable and non-perishable goods.
- Ensure that employees comply with health and food safety standards

EDUCATION

College/University

Year 2008-2012

Course: Bachelor of Science inHotel and Restaurant Management School: Arellano University, Pasig City, Philippines

CHARACTER REFERENCE

Name: Michelle Lacaba

Position: Shift Supervisor

Company: A&W All American Food

Address: Regina Saskatchewan

Canada Contact No: +3065294575

Name: Hershey Eballo

Position: Restaurant General Manager

Company: Shakeys Pizza Asia Ventures

Inc.

Address: UCKG Bldg. cor General Araneta Brgy. Socorro

Quezon City Contact No: +639175252974

Name: Rowell Ortega

Position: Restaurant Group

Manager Company: Jollibee Foods

Corporation Address: Sta. Cruz
Avenida Manila Contact No:
+639189168861