



RIZEL A. PAYONGAYONG

RISK AND PAYMENT ANALYST

PERSONAL PROFILE

I am Diligent Risk and Payment Analyst with 1 year experience in Online gaming account. Recognize , interprets and analyzes suspicious behavior for the benefit of the company with excellent customer service skill committed to ensuring efficient and accurate administration.

WORK EXPERIENCE

- **Risk and Payments Analyst**

Entain | July 2021 up to Present

- **Telstra Digital Live Chat Support**

Ttech Corporation | July 2016 - July 2021

- **Comcast Technical Support Consultant**

Convergys | November 2014 - February 2016

- **Property Specialist**

DMCI Corp | May 2014 - October 2014

- **Property Specialist**

SMDC Corp | March 2013 - November 2013

- **Customer Service Representative**

Pacific Hub | July 2008 - October 2011

- **Service Crew Cashier**

Chowking Food Corp | October 2005 - September 2007

- **Service Crew Cashier**

Jollibee Food Corp | April 2000 - September 2005

PERSONAL INFORMATION

- Date of Birth : 9 November
- 1983 Place of Birth : Masbate
- Sex : Female
- Citizenship : Filipino
- Civil Status : Married
- Religion : Catholic

CONTACT ME AT

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1-G Imus, Cavite

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SKILLS SUMMARY

- Excellent knowledge on how to use Analytics to find Conclusions based Power-user of Excel and
- Experienced at using MS Access
- Excellent Customer Service Representative Internet and Internal Tools Navigation
- Strong communication and creative problem solving skills

EDUCATIONAL HISTORY

 Philippine Maritime Institute
Bachelor of Science in Customs Administration
2000-2003

 Florentino Torres High School
1996 - 2000

 Francisco Benites Elementary School
1990-1996