

Kent Floyd L. Lacerna

 Don Lorenzo Homes, Pampanga, Davao City, Philippines

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PROFESSIONAL EXPERIENCE

Omerta Bistro and Lounge, J.P. Laurel Ave, Davao City

— *Junior Server | Cashier*

MARCH 2022 - PRESENT

- Take and deliver customers orders while coordinating with coworkers to elevate each customer's dining experience.
- Following Standard Operation Procedure (S.O.P) in food service
- Assisted customers with sales transactions accurately and efficiently, including cash, check, and card.

Union Market, Azuela Cove, Davao City

— *Barista | Bartender*

MAY 2019 - MARCH 2020

- Preparing and serving hot and cold drinks such as coffee, tea and special beverages.
- Cleaning and sanitizing work areas, utensils and equipment.
- Following the First In First Out (FIFO) method in stocking supplies and beverages.

The Pinnacle Hotel and Suites, Sta. Ana Ave, Davao City - *Intern*

— *Room Attendant*

NOVEMBER 2018 - DECEMBER 2018

- Cleaning the hotel rooms by following 5s method to achieve clean, uncluttered, safe and well-organized.

Seekhana Study Hub Cafe, Marfori Heights, Davao City

— *Server*

MAY 2017 - JUNE 2018

- Present menus and help customers select food and beverages.
- Ensured customer satisfaction by being friendly and accessible.

EDUCATION

University of the Immaculate Conception, Davao City

Bachelor of Science in Hotel and Restaurant Management

JUNE 2015 - MARCH 2019

Outstanding Loyalty Award

University of the Immaculate Conception, Davao City

JUNE 2011 - MARCH 2015

Doña Pilar Learning Center, Davao city

JUNE 2004 - APRIL 2011

CAREER OBJECTIVE

Efficient college graduate of Bachelor of Science (B.S.) in Hotel and Restaurant Management, with 3 years of work experience. Seeking career advancement and a challenging work environment, where I'll be able to contribute and make the best of my potential to help achieve the company's goals.

SEMINARS AND CERTIFICATIONS

Davao Culinary Cup 2018

August 2018, SM Lanang, Davao City

Front Office National Certificate II Passer

November 2016, Technical Education and Skills Development Authority (TESDA)

Housekeeping National Certificate II Passer

November 13, 2016, TESDA

Food and Beverage NC II Passer

April 2016, TESDA

Bread and Pastry NC II Passer

March 2017, TESDA

First Aid Training Seminar

November 2018, UIC

REFERENCES

Lea Donna Padua - Kitchen Supervisor, Union Market. (+63 907 803 2900)

Queen Bee Basa - Server, Omerta Bistro and Lounge. (+63 921 413 3377)

Sindy Gonzales Licot - Senior Cashier, Omerta Bistro and Lounge. (+63 915277421)