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MORIO JULIAN FOX

Objective	A career in telecommunication engineering with an organization of repute, providing ample space and scope for mutual value addition and growth. To work efficiently with a position of responsibility and challenge. Get abreast with the latest technologies so as to cater to my career growth.
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Job Description	<p>Currently working as a Telecommunication engineer / supervisor.</p> <ul style="list-style-type: none">01- Systems engineer for Alcatel Lucent Office and Enterprise PBX systems.02- Technical support for all regions of K.S.A.03- Team leader and supervisor for Alcatel Lucent support team.04- Alcatel Lucent call center implementation and maintenance.05- Site survey and installation of PBX systems.
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PROFESIONAL EDUCATION AND CREDENTIALS

Diploma in communication studies.

Successfully completed a course in telecommunication studies T1 under the certification of **City and guilds university of UK.**

CIRTIIFICATIONS

Saudi Engineering council certified member since 2021

Alcatel Certified Field Expert (ACFE omniPCX Enterprise R 11.2) in 2017

Alcatel Certified Field Expert (ACFE OmniPCX Office RCE R 10.x) in 2017

Alcatel Certified Field Expert (ACFE Alcatel-Lucent OpenTouch R2.2) in 2017

Alcatel Certified Field Expert (ACFE Alcatel-Lucent OpenTouch R2) in 2014

Alcatel Certified Field Expert (ACFE Alcatel-Lucent OpenTouch R1) in 2014

Alcatel Certified System Expert (ACSE omniPCX Enterprise R 10) in 2012

Alcatel Certified Sales Representative (ACSR For Mid Sized Enterprise) in 2010

Alcatel Certified Sales Representative (ACSR For Data Networks) in 2010

Alcatel Certified System Expert (ACSE omniPCX Enterprise R 9) in 2010

Alcatel Certified Field Expert (ACFE omniPCX Enterprise R 9) in 2009

Alcatel Certified System Expert (ACSE omniPCX Office R4.x) in 2005

WORK EXPERIENCE SUMMERY

ORGANISATION	DESIGNATION	DURATION
Hoshan Group. Kingdom Of Saudi Arabia (Gulf Systems)	Telecommunication Technician. Presently in the post of Telecommunication Engineer / Supervisor	December 2004 - To date
Fanooz Trading Establishment. Kingdom Of Saudi Arabia.	Telecommunication Technician.	June 1998 To June 2004.
Communication & Business Equipment (Pvt) Ltd. Sri Lanka	Telecommunication Senior Technician.	May 1992 to May 1998

Work Experience	<p><u>December 2004 – Up to date</u></p> <p><u>Hoshan Group.</u> Post of Telecommunication Engineer / Supervisor.</p> <p>Work responsibilities.</p> <ul style="list-style-type: none">• Responsible of installation and maintenance of Alcatel omniPCX office and Enterprise PBX systems.• Qualified to set up call center and IP links of omniPCX range of systems.
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	<ul style="list-style-type: none"> • ACSE qualified to get technical support from Alcatel Business Partner for omniPCX office systems and omniPCX Enterprise systems. • Installation and maintenance for omniPCX Enterprise range of systems. • Systems installation and commissioning of Alcatel Lucent Opentouch unified communication. • H323 and SIP protocol network integration with other private and public networks. • Experienced in 8770 Omnivista billing and system management application. • Team leader / supervisor for Alcatel lucent maintenance team since July 2021. And responsible for technical support for all Alcatel Lucent products Kingdom wide.
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	<p><u>June 1998 – June 2004</u></p> <p><u>Fanooz Trading Establishment, Kingdom Of Saudi Arabia.</u> Post of Telecommunication technician</p> <p>Work responsibilities. Responsible for installation and maintenance of wide range of P.A.B.X. systems for the Ministry of interior, Public security department of the Kingdom Of Saudi Arabia.</p>
	<p><u>May 1992 – May 1998</u></p> <p><u>Communication & Business Equipment (Pvt) Ltd. Sri Lanka</u></p> <p><u>May 1992 – March 1997</u> Post of Trainee Technician and Technician</p> <p>Work responsibilities.</p> <ul style="list-style-type: none"> • 6 month training of identification of electronic components and equipment. • Been responsible of repair of telephone and wireless telephone equipment. • Hardware repair and maintenance of circuit boards and equipment of Alcatel P.A.B.X systems • Evaluation of customer equipment. <p><u>April 1997 – May 1998</u> Post of Senior Technician.</p> <ul style="list-style-type: none"> • Follow up of all the above responsibilities. • Been in charge of maintenance of Video Identity system of the ministry of licenses of Sri Lanka. • System support for Alcatel P.A.B.X. systems. •

Other work experience	<ul style="list-style-type: none"> • <u>Basic Microsoft office excel skills</u> Creating and modification of excel formula functions and formatting • <u>Microsoft office word skills</u> Creating and modification of word document formats and word art. Modification of page set up, text boxes and images etc., • <u>Microsoft office Power point skills</u> Creation and modification of slides and presentations with animation and text. • <u>Windows OS application</u> Experienced in installing and trouble shooting Window 10, Windows 11 and Widows Server (2012 and 2016) • <u>Virtual applications</u> Experienced with VMware and Microsoft Hyper-V virtual machine installations and management
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Personal Details

Date of Birth : September 23rd 1975.

Marital Status : Married

Home Country Address : 158/18 Parakrama Mw.
Hokandara north.
Sri Lanka.

Passport Number : N7300565

Languages Known : Sinhala, English and Arabic.

Nationality : Sri Lankan.

Educational Qualifications : City & Guilds for Telecommunication (1995)
Alcatel Lucent Enterprise ACFE (2017)

Thanking you.

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M. J. Fox.

Riyadh 11525,KSA