



# PRINCESS BUCANA

## ABOUT ME

I am a goal driven individual focused on delivering excellent customer/guest service as well as promoting ethical camaraderie within the organization. I work quickly, positively and efficiently because I love what I do.

## PERSONAL INFO



+63 9084565364



cessbucana@gmail.com



December 3, 1991



Iloilo City, Philippines

## EDUCATION

### WEST VISAYAS STATE UNIVERSITY

Bachelor in Hotel and Restaurant Management  
SY 2009-2013

### COLEGIO DE SAN JOSE

Elementary and Secondary Education  
SY 1999-2008

## SEMINARS/CERTIFICATES

Red Ribbon Bakeshop Inc.  
300 hrs OJT as service crew  
May 29, 2009

Krua Thai Authentic Thai Cuisine  
100 hrs OJT as Kitchen and Dining staff  
October 14, 2010

Basic Module with Housekeeping and Front Office  
Bayview park Hotel Manila  
August 27, 2011

Fairways and Blue Waters Golf and Country Club  
Boracay Island, Philippines  
400 hrs OJT (Front Office, F&B, Housekeeping)  
May 17, 2011

## WORK EXPERIENCE

- 2021-2023 **REVIEWER / PROCTOR**  
Fairtrade Outsourcing  
Iloilo City, Philippines
- 2018-2019 **SENIOR HOSTESS**  
L'eto Cafe and Restaurant LLC  
Yas Mall  
Abu Dhabi, United Arab Emirates
- 2017-2018 **EXECUTIVE LOUNGE/  
GUEST SERVICE AGENT**  
Hilton Capital Grand LLC  
Sheikh Rashid Bin Saeed Al Maktoum Street,  
Abu Dhabi, 1778, United Arab Emirates
- 2015-2017 **FRONT OFFICE ASSOCIATE/  
HOTEL DUTY MANAGER**  
GoHotels.ph - Robinsons Land Corp  
Corner Ledesma and Quezon Streets,  
Iloilo City, Philippines
- 2013-2015 **MANAGEMENT TRAINEE/  
ASST. STORE MANAGER**  
Red Ribbon Bakeshop Inc.  
Iloilo City, Philippines
- 2011-2012 **SERVICE CREW**  
Red Ribbon Bakeshop Inc.  
Iloilo City, Philippines

Sales Professional Integrated Recruitment Event  
AVIDA Iloilo City  
April 26, 2013

Achieving Customer Service Excellence  
Mandaluyong City, Philippines  
February 24, 2016

Pathways to LEDS: Partnership for a Greener Iloilo  
Iloilo City, Philippines  
August 4, 2016

Professional Presence and Branding  
Gohotels.ph, Iloilo City  
February 22, 2017