

ABDALMUIZ BASHIR

IT ENGINEER

PROFILE

Seeking a challenging career with a progressive organization that provides an opportunity to capitalize my technical skills & abilities in the field of information technology (IT).

CONTACT

☎ +249116676009

✉ abdelmuizmoe@gmail.com

- Date of birth: 6th of
October 1996

EXPERIENCE

INTERFACE CONTACT SERVICE CO.LTD – CALL CENTER AGENT

MARCH/2023 – UP TO DATE

Escalating reports and rescheduling appointments of customers contact service, using the applied application and contacting equipment.

DALL EXCELLENCE CENTER (TRANING)

FEB/2022 – MAR/2022

Assisted the telecommunication engineer employee in daily network support setups, experienced the AVAYA telephone troubleshooting and configuration setups

KOFFTEA TRADING CO.(RETAIL)

JUNE/2018 – AUG/2018

Distributing goods and products as a company agent inside the local market and accomplishing the highest target given.

SKILLS

- Ability to work under pressure.
- Soft skills.
- Good communication skills.
- MS (office, word, excel, PowerPoint, active)
- Team player.
- System and Knowledge.

EDUCATION

MASHREQ UNIVERSITY

2016 - 2022

B.S INFORMATION TECHNOLOGY

APPTech INSTITUTE OF TECHNOLOGY

FEBRUARY / 2018

APPTec CERTIFIED NETWORK
ASSOCIATE