

ABIGAIL V. RAGANDAP

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SUMMARY

Experienced and dedicated Production Worker with over six years of industry experience is now seeking a challenging position in a reputed organization where I can learn new skills that can expand my knowledge, and leverage my learnings.

WORK EXPERIENCE

Amkor Technology Japan | Machine Operator | July 2019 – Sept 2023

- Burn In Machine Operator (MEDEC & STK) for chip devices used in automobile. Such as Toyota and Mitsubishi and South Korea brand.
- Examined incoming materials and compared to documentation for accuracy and quantity.
- Calibrated machines to maintain required productivity levels and adherence to quality standards
- Inspected products to assess compliance with standards and established tolerances.
- Maintaining safe usage of all equipment while adjusting settings to mitigate injuries and optimize productivity.
- Inspecting parts and systems, troubleshooting and resolving problems, and performing weekly maintenance checks on machines

Teleperformance Philippines

Phone, Email, Chat and Social Media Support | Apr 2016 – Apr 2018

- Making hotel reservation for customer over the phone.
- Answering hotel inquiry, complaint and billing request.

Hitachi Philippines (Western Digital)

Machine Operator| Sept 2014 – March 2016

- Machine operator for chips used in computers
- Handling 6-10 machines per line
- Monitored machinery in operation to identify concerns and make corrections or report complex problems.
- Upheld the highest standards for safety compliance in the workplace.
- Handled preventive maintenance, troubleshooting, and problem-solving tasks.

EDUCATION

Tuloy Sa Don Bosco Alabang, Philippines

June 2012 – April 2014

Hardware Servicing National Certificate Level II

Vocational Diploma/Short Course

SKILLS

- Computer trouble shooting
- MS word, excel and PowerPoint
- Customer service
- Can communicate in Japanese Language