

ETHEL MAE VILLARAZA SEREGUINE

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CAREER OBJECTIVE

To work in Canada as a **FOOD COUNTER ATTENDANT**. I am well- organized, proactive with great communication skills and able to establish good working relationships with different people. Possessing a proven ability to generate innovative ideas and solutions to problems. Offering extensive knowledge of hospitality etiquette, food preparation and superior customer service.

WORK EXPERIENCE

TEACHER II

JUDGE FELICIANO BELMONTE SR. HIGH SCHOOL
Afp Road, Garcia Heights, Holy Spirit Quezon City
August 3, 2015 - Present

- Managed and taught a classroom.
- Build and executed on lesson plans ranging all subject areas.
- Introduced highly individuals lesson plans to accommodate values learning styles among students
- Worked closely with elementary teachers to collaborate on different approaches to improve student learning
- Established relationships with parents of students to identify and help struggling students

SERVICE CREW

MCDONALD'S
Golden Arches Development Company
Mdc 100 Building, Eastwood, Quezon City
2011-2012

- Welcoming guests, taking guest orders, communicating them effectively to the kitchen.
- Memorizing the menu and offering recommendations to upsell appetizers, desserts, or drinks.
- Ensuring that diners have a positive experience at the restaurant by exhibiting excellent customer service.
- Staying attentive to the needs of guests in the dining area.
- Ensuring that the food order is made correctly by kitchen staff and look presentable to the guest.

EDUCATION

BACHELOR OF SECONDARY EDUCATION
NATIONAL TEACHERS COLLEGE
NEPOMUCENO ST., QUIAPO, MANILA
June 2010 - March 2014

SKILLS

- Customer service skills
- The ability to work well with others
- The ability to accept criticism and work well under pressure
- To be thorough and pay attention to detail
- Excellent verbal communications
- Active listening skills and attentive