



BEVERLY VALENTON DAILEG

dailegbverly@gmail.com
09163021899

Present Address:
#1327 Puelay, Villasis 2427, Pangasinan, Philippines

Basic Information

Age 25	Birth Date Jun 15, 1997	Gender Female	Civil Status Single
Height (cm) 155	Weight (kg) 52	Nationality Filipino	Religion Born Again

Work Experience

I have been working for 2.72 years

Feb 2022 - PRESENT
(1 Year, 3 Weeks)

Customer Service Representative

Collective Solution International
Call Center / IT-Enabled Services / BPO
Quezon City, Metro Manila

Listens to customer's order through the drive-thru AI and makes sure that the AI is providing correct responses to the customer.

Makes sure that all the items in the customer's order are correct before the checkout.

Ensures that customers are receiving a convenient drive-thru ordering experience through the AI.

Sep 2021 - Jan 2022
(4 Months, 4 Weeks)

Customer Service Representative

Collective Solution International
Call Center / IT-Enabled Services / BPO
Quezon City, Metro Manila

Assists American clients regarding Minted products through chats and emails.

Designs customer's holiday cards, wedding cards, etc.

Makes sure that every customers are happy and satisfied.

Nov 2020 - Jan 2021
(2 Months, 4 Weeks)

Customer Service Representative

Collective Solution International
Call Center / IT-Enabled Services / BPO
Quezon City, Metro Manila

Assists customer regarding Minted products through chats and emails.
Designs customer's holiday cards, wedding cards, etc.
Makes sure that every customers are happy and satisfied.

Jul 2019 - Jan 2020
(7 Months, 22 Hours)

Technical Support Representative

Teletech
Call Center / IT-Enabled Services / BPO
Pasay City, Metro Manila

Assists Australian customers regarding their concerns.
Resolves customer issues with their homephone and internet services.
Makes sure that every customers are happy and satisfied.

Oct 2017 - Feb 2018
(4 Months, 4 Weeks)

Customer Service Representative

Sutherland Global Services
Call Center / IT-Enabled Services / BPO
Urdaneta City, Pangasinan

Assists the customers from America regarding their concerns on Lenovo products, its website, the existing promotions and general inquiries before and after sale.
Makes sure that customers are happy and satisfied.

Educational Attainment

Jun 2013 - Jun 2017

Central Luzon State University

Bachelor's / College Degree
Bachelor of Secondary Education major in Mathematics

Licenses / Certifications

Dec 14, 2017

Professional Teacher License

1584801

Government Documents

Passport

ID Number: P2328503C

Place of Issue: DFA Manila

Date of Expiration: Nov 09, 2032

NBI Clearance

ID Number: D420FBOY79-CB307050

Date of Expiration: Mar 31, 2023