

LYNYRD MARTIREZ

Shift Manager

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SUMMARY

Experienced and accomplished Shift Manager with more than 10 years of experience looking to leverage extensive background in quality guest service and good communication into a new role.

SKILLS

- Stocks Ordering
- Food Cost Reconciliation
- Manning
- Scheduling
- Administrative Work
- Team Leadership

EDUCATION

2004 - 2008

Martinez Memorial Colleges

Bachelor of Science in Nursing

WORK EXPERIENCE

Shift Manager

Shakeys (2012 - up to present)

- Providing guest service at all times.
- Supervised daily shift process.
- Ensured that all team members and adhered to standards operating procedures.

Product Quality Controller

Shakeys (2010 - 2012)

- Validates and checks high end-product before serving.
- Responsible in organizing station per area and delegated tasks to each member of the team,

Restaurant Staff

Shakeys (2008- 2010)

- Leads guest to the table and takes their order and delivers order.
- Inform guest regarding upcoming promos and asks for repeat business by providing them great time and great memories experience inside the establishment.

Kitchen Staff

Red Ribbon Bakeshop(July 2008- October 2008)

- Prepares and serve product on time.
- Can erform basic lettering into cakes

Service Crew

Chowking (November 2005 - February 2006)

- Serves order and ensure orders complete.
- Responsible in cleaning dining area all the time .