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North Caloocan, Metro Manila, Philippines



Professional Summary

Fast Food Manager with more than a decade of experience in providing a high-quality customer service while maintaining a healthy box economics.

WORK EXPERIENCE

Restaurant Manager | Jollibee

November 2016-present

- Analyzes store performance and planned strategies to meet business objectives
- Leads the formulation of sales plans, activities and evaluation
- Implements inventory management and other variable cost controls to meet the desired EBITDA
- Conducts cash control audits to assess compliance in the company's standards
- Conducts internal audits in food and service quality standards, Food Safety, GMP and HACCP protocols to assess compliance based on QMS guidelines
- Plans developmental training for the professional growth of other managers
- Supervises admin works and processing of government regulatory requirements
- Involves in construction activities, hiring & training, permit processing, and marketing activities for new store and acquired store

Kitchen Manager | Kraver's Canteen

October 2020-January 2021

- Forecasted and ordered stocks for daily usage
- Planned manpower based on daily needs
- Developed templates to be used by purchasing, commissary and kitchen sites
- Supervised product availability and visibility through merchant's POS

Restaurant Manager | Greenwich

June 2013-June 2016

- Conducted store assessment in delivering a quality system
- Reviewed and planned store actions gearing towards better results
- Beefed-up local marketing programs resulted in an increase of 20% RB growth delivery sales and 60% bulk order accounts
- Coached assistant managers and team leaders for personal and professional development
- Conducted training in food safety, GMP, and service standards

EDUCATION

University of the Philippines – Diliman

BS Community Nutrition

2003-2007

- Philippine Association of Nutrition-Alpha Chapter, President
- Associate Research Assistant, Part-time

Skills

- Strategic Marketing
- Customer service management
- Hiring and training
- Cost management
- Quality Management System
- Menu planning
- Technical writing
- Microsoft Office 365