

RESPONSIBILITIES

- ✓ Deal with reasonable complaints/requests with professionalism and patience;
- ✓ Excellent working knowledge of cleaning appliances and their operations and proper use of cleaning agents;
- ✓ Adhere strictly to rules regarding health and safety and be aware of any company-related practices;
- ✓ Perform a variety of cleaning activities such as sweeping, mopping, dusting and polishing;
- ✓ Ensure all rooms are cared for and inspected according to standard;
- ✓ Notify superiors on any damages, deficits and Disturbances
- Customer-oriented and friendly;
- ✓ Prioritization and time management skills;
- ✓ Working quickly without compromising quality;
- ✓ Knowledge of English language;
- ✓ Physical strength and stamina to work extended periods;
- ✓ Active listening and effective communication skills.

QUALIFICATIONS

- Good communication English skill both oral and written
- Able to cooperate with others
- Team spirit
- Flexibility to work in shifts
- Excellent presentation skills
- Active listening and effective communication skills
- Strong organizational and multitasking skills, with the ability to perform well in a fast-paced environment
- Good sense, and willingness to accept all responsibilities, discipline and able to work under pressures.

EDUCATION

Vocational High School

2017 – 2020 SMK N 1 METRO

COLLEGE

2020 – Now CAPTAIN'S CLUB COLLEGE LAMPUNG

HOBBY

🎸 Playing guitar and singing



MICO ALFIANSYAH

Place of birth : Metro

Date of Birth : July 14th 2002

Height : 164cm

Weight : 50 kg

Marital Status : Single

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EXPERIENCE

Job Training at Fave Hotel Jakarta

Nov 19th 2018 – May 15th 2019

Elite World Europe Turkey

Oct 1st 2021 – Oct 11th 2022

