

## Cherry Mae Torres

Purok Tambis Yati, Liloan Cebu, Philippines

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### Objective:

Hardworking, self motivated professional with 3 years of exceptional customer service experience in a range of different food establishments. Equipped with a track record of success in meeting/outperforming each customer's need and expectation in a warm, sincere, and friendly manner.

### Education:

#### Arcelo National High School

Cebu 2006 - 2007

#### Yati Elementary School

Cebu 2001 - 2002

### Skills:

- Excellent customer service
- Friendliness
- Personality

### Experience:

#### Waiter - Cebu

##### K Kitchen Korean Restaurant 2017 - 2020

- Welcoming customers, informing them about specials or new items, answering questions, and accepting orders and payments.
- Preparing beverages to standards and following recipes
- Packaging food and beverages for sale.
- Selling coffee and tea, highlighting the differences between items, and educating customers about brewing methods.
- Cleaning and restocking work and dining areas, emptying trash and sanitizing equipment and utensils.
- Learning about brewing methods, beverage blends, food preparation, and presentation techniques to improve food quality.
- Updating signage and displays to attract customers.
- Taking inventory and replenishing items in display cases, at tables, or behind the counter.
- Working as part of a fun, high-energy team.  
Adhering to all food safety regulations and quality controls.

#### Food Server - Cebu

##### Ging-ging Canteen 2021 - Present

- Packaging food and beverages for sale.
- Cleaning and restocking work and dining areas.
- Recommend perfect food and meal pairing according to customer tastes.
- Execute top quality customer service including greeting guest in a friendly way as they arrive and accommodating the needs of customer.

##### Kung Fu Grill Restaurant 2015 - 2017

##### G4 Family KTV 2014 - 2014

