

RYAN JAY V. BAÑES

Pasig City, Philippines

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Professional Summary

A highly experienced service crew with 8 years of service in McDonald's. My assigned station is mostly in the kitchen area, where I effectively utilize my skills and knowledge. Able to improve my working capabilities through the help of the trainer and enables to make a positive contribution. This includes time management, excellent customer service, communication skills, problem-solving, proper food handling methods, interpersonal skills, multitasking skills and food preparation.

Employment History

- March 2022 - June 2022
Mandaluyong City, Philippines
McDonald's Manager Trainee
Golden Archers Development Corp.
 - The goal is to acquire all essential knowledge to become future manager.
 - The ability to take initiative, having good analytical skills as well as good social skills.

- October 2020 – December 2021
Pasig City, Philippines
Contact Tracer (Covid-19 Cases),
Department of Interior and Local Government
 - To confirm the health status of the patient. Assist the patient, contact trace the place where he/she stays and the persons who have exposed to the patient.
 - Encode the information and conduct health monitoring until the end of the quarantine days.

- September 2017 – January 2020
Pasig City, Philippines
Crew Chief,
McDonald's San Joaquin Store
 - Train the new hire service crew in every station area as needed. In every shift of operation as a Crew Chief, I must monitor and give feedback regarding the standard procedure of food preparation and to the other stations in the store.
 - Multitasking skills and food preparation.
 - Clean and sanitize the utensil's and the equipment needed.
 - Follow the standard procedure.

➤ September 2010 – March 2015
Pasig City, Philippines

Service Crew,
McDonald's Frontera Verde Store

- Proper food handling methods in kitchen area. Take orders and answers questions on meal items.
- Make recommendations and serves the order of the customers.
- Clean and sanitize the utensil's and the equipment needed.

Education

May 2016 - April 2019

Bachelor of Science in Criminology
Institute of Creative Computer Technology, Cainta, Rizal, Philippines

Awards and Achievements

January 22, 2020

Registered Criminologist
(Professional Regulation Commission Registration Number 0197370)

➤ Best in Station in McDonald's

- Month of July, 2019 Best in Station – Assembler
- Month of December, 2018 Best in Station – Chicken Expert
- Month of October, 2018 Best in Station - Initiator
- Month of September, 2018 Best in Station – Chicken Expert
- Month of May, 2018 Best in Station – Initiator
- Month of July, 2018 Best in Station – Assembler
- Month of April, 2018 Best in Station – Prepping
- Month of April, 2018 Crew of the Month
- Month of February, 2018 Best in Station – Prepping
- Month of October, 2017 Best in Station - Initiator