



CONTACT

- +97477316754
- mdzafarali7493@gmail.com
- mdzafarali7493@gmail.com, Doha

EDUCATION

12th
Mulana mazahrul haq patana /
Patna / May, 2018 - May, 2021

SKILLS

- POS Systems Leadership •
Sales • Compassionate •
Customer Service Detail-
oriented • Accounta -
Experienced

LANGUAGE

Basic English ● ● ● ○ ○
Urdu Hindi

REFERENCES

Zafar Ali

Delivery driver cashier all mall work

Experience customer service professional who has worked in many facets of the series industry looking to apply my 1 year of experience delivering exceptional customer service and accurate money handling to an established customer centric business like whole foods

EXPERIENCE

Food delivery driver cashier shopping mall All work

Rafeeq / Qatar / August, 2022 - Present

Promoted to head cashier by demonstrating accountability, collaboration, and customer-focused service • Supervised scheduling and management of a 5 cashier-team to ensure all shifts were covered across busy and slow times Worked with 60+ daily customers to understand pain points and assess the checkout experience for potential improvements • Coached 18 new cashiers in POS system and company basics

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PROJECTS

Shooting mall

Experienced grocery store cashier with a track record as a top performer both individually and as a manager. Looking for an opportunity to continue developing my management skillset and

contribute to a customer-first culture at

Trader Joe's.

