

# CHARLYN CALYAEN TULIPA

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## OBJECTIVE

Creative and high-energy baker with 5 years of experience working in the food industry. I am passionate about baking, and always ready for a new challenge. Eager to utilize my skills and knowledge to best serve the needs of the company while providing high-quality customer service.

## PROFESSIONAL EXPERIENCE

Dec 2019- Nov 2022  
Osaka, Japan

**Baker, REAL PASCO BAKERY**

- Prepared and baked delectable bread and other bakery items such as croissants, pies, scones, canelles, etc. for customers.
- Ensured that baked items are of the finest quality.
- Made fruit sandwiches.
- Professionally organized and ran the designated cooking area.
- Operated baking machinery, including ovens and slicing machines, and ensured machine safety.
- Prepared doughs for baking the next day in the refrigerator and freezer.
- Maintained the baking area cleaned and organized.

Jan 2017- Apr 2019  
Jabriya, Kuwait

**Senior Sales Executive, UNITED FOODSTUFF GROUP CO.**

- Greeted customers as they arrive at the bakery and responded to their queries and orders.
- Assisted customers and provided advice about our products.
- Took orders through phone calls and walk-in customers.
- Sold cakes, chocolates, pastries, and bread to customers.
- Packaged baked goods and wrapped chocolates.
- Designed cakes including writing a message on the cake.
- Managing inventories of baked goods, supplies, and ingredients.
- Performed nightly audits in addition to cashiering, opening, and closing the store.
- Ensured compliance with all food safety standards.

## SKILLS

- Excellent customer service and communication skills
- Knowledge of chemical process in baking
- Baking machinery operation
- Ability to work under high pressure and speed
- Proficiency in weighing, pricing, packaging of baked goods
- Cake decoration
- Decision-making
- Adaptability
- Teamwork
- A keen eye for detail
- Knowledge of food and health industry regulations
- Sufficient manual dexterity of hand in order to use all kitchen equipment
- Cooking
- Advanced ability to multitask

## EDUCATION

**Bachelor of Science in Education** (2<sup>nd</sup> year college) | Benguet State University| Philippines| 2013  
**High School Diploma** | The Sisters of Mary School| Philippines| 2008