Jessica Lois V. Delos Santos

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WORK EXPERIENCES

MONOL INC., Tacay Rd., Pinsao Proper Baguio City — *ESL Teacher*

December 19, 2022-Present

Trained as an ESL and IELTS Teacher to provide the needs of our international students, either General ESL, IELTS or Business English specifically the Job Interview in which they will need on their Working holiday either in Australia or New Zealand.

SITEL INC., Peza Compound Loakan Rd., Baguio City — *Technical Support Representative*

January 18, 2021-August 24, 2022

Trained to troubleshoot smart phones and tablets, bluetooth headset, Gizmo watches, smart TV and Monitor; providing proper customer service to customers who needed help on their gadgets, talking to their service providers and insurance company for other options.

BRENT OXPHONE COMPANY LIMITED, 2nd floor bldg., Kisad Rd., Baguio City— *ESL Teacher*

October 5, 2020-January 8, 2021

Trained and tasked to teach Korean professionals ONLY, either general ESL, TOEIC, TOPIK or TOFEL. Taught them specifically on grammar and pronunciation.

LINGOUp Inc., Janelco Bldg., Rimando Rd., Baguio City — *ESL Teacher*

September 14, 2020-December 13, 2020

Trained and tasked to teach CHINESE kids to teenagers ages from 3 to 16 years old. We tend to be their tutors since most of the time we were using their books, specifically helping them with their homeworks.

MONOL INC., Tacay Rd., Pinsao Pilot Baguio City — *ESL Teacher*

May 15, 2019-September 11, 2020

Trained as an ESL and IELTS Teacher to provide the needs of our

SKILLS

CPR and First Aid, NGT, Tracheostomy, Catheterisation, Glucometer, and cleaning of Colostomy bag.

CERTIFICATES

Qualifying Grammar amd Prnunciation Training - Monol Inc., 2019

E-Learning Training (ClassIn+Dashboard) - Monol Inc., 2020

Standard First Aid Training and Basic Support (CPR) with Automated External Defibrillator - Philippine Red Cross, Benguet Chapter - 2022

Psychological First Aid Training - Philippine Red Cross, Benguet Chapter - 2022

Basic Nursing Skills Training Workshop - MMS Development Training Center - 2022

international students, either General ESL, IELTS or Business English specifically the Job Interview in which they will need on their Working holiday either in Australia or New Zealand. Trained also for ClassIn for online classes under TESDA due to the pandemic.

EDUCATION

MMS Development Training Center, YMCA Session Rd., Baguio City — *Caregiving NCII*

March 2022-December 2022

Trained and skilled to take care of toddlers to elderly patients; Trained for CPR, NGT, Tracheostomy, Catheterisation, Glucometer, and cleaning of Colostomy bag.

Chomsky Language Training Center, Life Academy, Trancoville Baguio City — *TESOL*

March 2020-Present (on-hold)

Taught and trained how to teach the English language in a proper way with the right teaching techniques and methods to foreign students or either teaching it abroad.

University of the Cordilleras, Harrison Rd., Baguio City— *Bachelors of Secondary Education Major in English*

September 2015-August 2018

Studied Professional Education subjects to properly teach the English language.

San Vicente National High School, San Vicente Baguio City — *High School Graduate*

2011-2015

San Quintin Central School, San Quintin Pangasinan — *Elementary Graduate*

2010