

## **MIKE ANTHONY M. JUANICO**

Barotac Viejo, Iloilo, Philippines  
09474161870  
mikeanthonyjuanico078@gmail.com

---



### **OBJECTIVE**

---

To integrate and perform my skills and abilities that I build for more than three years in the business involved in management and supervision. I am seeking an entry level position to start my career, one that will build on my skills and experiences in dealing with people and give me better opportunities.

### **WORK EXPERIENCE**

---

**Department Head**, Robinsons Supermarket Corp., E Lopez St. Jaro, Iloilo City, October 4, 2021 to Present.

- Responsible for achieving department day to day sales target.
- Managing customer service, shrinkage and merchandise display.
- Monitor supplies and inventory management.

**Manager**, McDonald's SM City Iloilo, Benigno Aquino Ave, Mandurriao, Iloilo City, July 10, 2018 to August 10, 2021.

- Supervising store employees and maintaining the highest standard in quality, service and cleanliness with constant focus on profit.
- Ensuring that all sanitation safety and security policies and procedures are observed and enforced.
- Providing the highest quality of food with the best customer service possible.

### **WORK EXPOSURE**

---

**Waiter**, Centara Grand & Bangkok Convention Center at Centralworld Bangkok Thailand, November 8, 2017 to April 29, 2018.

- Maintain cleanliness and mise-en-place level at working station for smooth operation.
- Greet and escort the guests to their tables. Present menus to the guests and answer questions about menu items and make recommendation.
- Responsible for serving food and beverages in the restaurant efficiently in a courteous manner.

### **EDUCATION**

---

Bachelor of Science in Hotel and Restaurant Services Technology  
West Visayas State University- Pototan Campus  
May 31, 2018

**Cum Laude**

## SKILLS AND QUALIFICATIONS

---

- Proficient with Microsoft word, excel and PowerPoint.
- Able to communicate effectively.
- Leadership ability to teach and mentor.
- **Related Trainings, Certification and Diploma earned:**
  - Diploma, Introduction to Department Management Course, October 21-25, 2019.
  - Diploma, Shift Management Excellence Course, January 29- February 01, 2019.
  - Diploma, Food Safety Course, January 28, 2019.
  - Diploma, Basic People Class, October 15, 2018.
  - Service Award, Councillor, College Student Council.
  - National Certificate II, Cookery, Food and Beverage Services and Housekeeping.

## PERSONAL

---

Date of Birth	July 7, 1997
Place of Birth	Barotac Viejo, Iloilo
Sex	Male
Age	25 yrs. Old
Height	5'7
Weight	62 kg
Civil Status	Single
Citizenship	Filipino
Religion	Roman Catholic

## REFERENCES

---

**Stephaine Robles**, Restaurant General Manager, McDonald's SM City Iloilo- 09298853031

**Ruby Cervantes**, Professor, West Visayas State University- 09399225247

**Allen Grace Sancio**, Manager, McDonald's SM City Iloilo- 09171931185

I hereby certify that the above information is true and correct to the best of my knowledge.