

Shane J. Evangelista

Personal Details

- Phone : 639089907515
- Email : ashevangelista018@gmail.com
- Address : 118A 13th Ave Murphy Cubao



Objective

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trust me with responsibilities and challenges.

Experience

- **Female Vocalist** 07/2017 - 09/2019
The Banddogz Band
 - Singing Variety Songs
- **Customer Service Representative** 11/2019 - 11/2020
Alorica Philippines Inc.
 - Assisting Customer Inquiries
 - Resolving Adjacent Issues
 - Billing Review
 - Technical Service
- **Site Auditor** 12/2021 - 12/2021
Alorica Philippines Inc.
 - Providing Impactful Insights
 - Auditing for Site Initiatives
 - Head of Creative Analytics Team
- **Operations Analyst Manager** 01/2022 - Up to Present
Alorica Philippines Inc.
 - Extracting Data
 - Daily Performance Report
 - Providing Important Updates
 - Partnership With Director and Senior Managers

Education

Course / Degree	School / University	Grade / Score	Year
Bachelor of Elementary Education	Pangasinan State University		2015-2019

Skills

- Creative Thinking Analytical Skills Leadership Skills Communication Skills

Achievements & Awards

- Licensed Professional Teacher

Reference

- **Cadmiel Jared Pabellan - "Alorica"**
Business Intelligence Manager
CadmielJared.Pabellan@alorica.com
09667801853