

ARIEL LABRAGUI LOYOLA

Block 15 Lot 7 Blessed Ville
Malinta Dasmariñas, City Cavite, Philippines
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EMPLOYMENT HISTORY

Position: 2nd Assistant Manager / Department Manager

Company: Golden Buns Food Service

Office Address: Governors Cor. Capitol Drive Trece Martires, Cavite

Store Assignment: McDonalds SM Trece Martires, Cavite

Date: Nov. 2015 to Present

Position Purpose:

Recruits, leads, and develop people to execute outstanding QSC & V, build sales and control cost to deliver optimum business results for a single Restaurant.

Skills and Knowledge:

Professional attitude and self motivated
Keen eye for detail and ability to retain product knowledge
Good communication skills
Hardworking and available for customer service
Time management and prioritizing skills
Good problem solving skills
Ability to handle multiple tasks with a high attention details
Strong leadership and organizational skills
Delegation

Duties and Responsibilities:

- In charge of the full operational requirements and overall store management.
- Executes a plan base on employee commitment measurement, to increase employee loyalty satisfaction and pride with restaurant experience.
- Leads the development and training of all restaurant employees.
- Oversees and reviews performance appraisals base on define goals and objectives for all restaurant employees in a timely manner.
- Maintain critical standards for a raw and finished product quality, service speed and quality, cleanliness and sanitation.
- Models performance standards for all crew stations and maintenance as needed.
- Measures external customer satisfaction and execute plan to improve their satisfaction with their experience and increase their loyalty.
- Schedules to build the business on all day parts.
- Conducts in implementation of new products and procedure.
- Control food cost waste and cash while managing shifts and or areas.
- Conducts an energy survey and implementations and action plans.

Position: Food Attendant / Service Crew

Company: R.E.D Holdings Inc

Office Address: 11802 – 100th Street Grande Prairie, Alberta, Canada T8V 4H5

Store Assignment: McDonald's Restaurant Grande Prairie - North side

Date: May 2013 – August 2015

Position Purpose:

Provides a total restaurant experience of fast, accurate and friendly service. Does whatever it takes to make our customer feel welcome in our restaurant and leave with smile.

Duties and Responsibilities:

- Strict adherence to producing quality product at all time.
- Follow standard procedure in food handling and preparation.
- Respect for equipment in the restaurant and treating them gently and diligently, keep them clean.
- Maintain cleanliness and orderliness of station.

Position: Crew Trainer / Crew Chief

Company: Golden Arches Development Corp

Office Address: 16th Floor Citibank Center Bldg. Paseo De Roxas, Makati City

Store Assignment: McDonalds Dasmariñas / Dasmariñas City Cavite

Date: June 2007 – May 2013

Position Purpose:

To provide knowledgeable, friendly, professional and efficient service to all the customer, ensuring maximum customer satisfaction in a manner consistent with restaurant standard.

Duties and Responsibilities:

- Strict adherence to producing quality product at all time.
- Leads the attainment of sales target for the shift.
- Maintain cleanliness and order of station.
- Performs other tasks that might be assigned from time to time.

Position: Service Crew

Company: Golden Arches Development Corp

Office Address: 16th Floor Citibank Center Bldg. Paseo De Roxas, Makati City

Store Assignment: McDonalds Dasmariñas / Dasmariñas City Cavite

Date: September 19, 2003 – May 31, 2007

Position Purpose:

Provides a total McDonald's experience of fast, accurate and friendly service. Does whatever it takes to make our customer feel welcome in our restaurants and leave with a smile.

Duties and Responsibilities:

- Follow standard procedure in food handling and preparation as indicated in the SOC.
- Maintain cleanliness and order of station.
- Keep a pleasant and friendly atmosphere in the lobby and sitting area by welcoming, meeting and greeting customers, being of assistance when needed and making each customers visit to McDonald's a magic moment.
- During high volume periods, help to speed up service in station.
- Helps maintain a fun and exciting atmosphere for customers.

TRAININGS / SEMINARS ATTENDED

F&M bldg Carlos Palanca Street Makati City

Title: Effective Management Practices

November 19 – 23, 2018

F&M bldg Carlos Palanca Street Makati City

Title: Advanced Shift Management Course

May 23 – 26, 2017

F&M bldg Carlos Palanca Street Makati City

Title: Shift Management Excellence Course

July 19 – 22, 2016

F&M bldg Carlos Palanca Street Makati City

Title: Food Safety Course

July 18, 2016

City F&M bldg Carlos Palanca Street Makati

Title: Basic People Class

April 18, 2016

McDonalds Canada

11802 – 100th Street Grande Prairie, Alberta, Canada T8V 4H5

Award: Employee of the Month

January 01, 2015

McDonalds Canada

11802 – 100th Street Grande Prairie, Alberta, Canada T8V 4H5

Award: Employee of the Month

November 01, 2013

McDonalds Philippines

Waltermar Dasmariñas City Cavite

Award: Crew of the Year - 2009

McDonalds Philippines

Waltermart Dasmariñas City Cavite

Award: Crew of the Quarter

Year 2009

SPECIAL SKILLS / INTERESTS

- Skilled in major relevant computer application like Microsoft Word, MS Excel and Technical works.
- Reading
- Well-versed in oral and written English
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PERSONAL INFORMATION

Birthdate : April 16, 1985
Birth Place : Dasmariñas City Cavite, Philippines
Height : 5'5 ft
Weight : 85 kls.
Sex : Male
Civil Status : Married
Religion : Catholic
Nationality : Filipino
Passport # : P1037770B
Spouse Name : Anadel Aguilar Loyola
Birthdate : March 25, 1986
Occupation : Supervisor
Name of Children : Leira Anne Loyola / Lei Gabriel Loyola
Birthdates : August 26, 2010 / April 04, 2017

EDUCATIONAL BACKGROUND

Year [From] – [To]

Secondary

School: New Era National High School

1998 - 2002

Address: Dasmariñas City Cavite

CHARACTER REFERENCES

Maricor Tibayan
Restaurant Manager
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63917-705-6100

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Applicants Signature
