

Abdul Rashid Camilo B. Castronuevo Jr.

Blk 71 Lot 10, Silver Street, Phase 1 Deca Homes
Esperanza, Tigatto Buhangin, Davao City,
Philippines

+63916261669

fitrash_fitzy@yahoo.com

Objective:

To find a suitable, challenging and growth oriented position where I can best utilize my knowledge and full potential as a Technical Support to a maximum level enabling me to contribute to the organization. To be able to improve knowledge, skills, and acquire experiences that would enrich more of my understanding in this field I have chosen to be one of the best.

Education:

Bachelor's Degree in Computer Engineering

AMA Computer College

Cotabato City

May 13, 2006

St. Benedict College

Cotabato City

2001 - 2002

Name of School Elementary School

Tagum City

1996 - 1997

Training Certificate:

- Hydro Electric Plant Visit Agus 4, 5 and 6: December 17 – 19, 2004
- Visual Basic 1 Workshop (3 Hrs): April 12, 2010

Skills:

- Computer Literate: MS Office
- Ability to stand and work long hours
- Excellent communication skills.
- Available to work on-call, shifts, after hours, over weekends, and on public holidays.
- Customer Service Oriented
- Good at Communication
- Critical Thinking and Management skills
- Work independently and collaboratively
- Empathy and Compassion
- Ability to carefully read and follow directions
- Highly Motivated and Good Listener
- Capability to Work under Pressure
- Can undergo training

Experience:

Technical Support - Davao City

LTS Pinnacle Holdings Corporation

April 11, 2011 - Present

- Computer Repair and Assemblies
- Troubleshooting and Give Solution to Major Findings
- Maintenance of Computer Hardware, Software and Network Connection
- Network Cabling and Termination
- Software Installation
- Points of Sales Support
- Bizerba Weighing Scale Support
- Assist Users

Data Encoder - Davao City

Kreios Corp/Chicco Di Caffè

April 13 - October 21, 2010

- Monitoring of Products/Branch
- Monitoring of Petty Cash Replenishments/Voucher
- Monitoring of Daily Sales Transactions
- Monitoring of Consumables
- Monitoring of Book Of Sales (BOS)
- Encoding of Inventory

Technical Staff - Davao City

Foxchit Business Systems Inc.

April 26 - October 27, 2009

- Software installation, exploration, demonstration and configuration
- Database Management
- Provide system support and maintenance for existing clients
- Hardware setup for Testing and/or Demo
- Network Management
- Train client user
- Data encoding

Sales Engineer - Davao City

Automation and Security Inc.

May 5- August 2, 2008

- Study products (DVR's, cameras, automatic gates, fire detectors etc.)
- Find clients
- Make quotations
- Make material listing for installation
- Teach user(s) after installation
- Update everyday transaction