

Rainier Legaspi Mancenido

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Objective:

To find a suitable, challenging and growth oriented position where I can best utilize my knowledge and full potential to a maximum level enabling me to contribute to the organization. To be able to improve knowledge, skills, and acquire experiences that would enrich more of my understanding in this field I have chosen to be one of the best.

Education:

St. Francis Parochial School

Camarines Norte 1990 - 1995

Jose Panganiban Elementary School

Camarines Norte 1984 - 1990

Training Certificate:

- Ships Catering Services NC I 2014
- Professional Driving Skills with License Code A A1 B B2 Manual and Automatic.
- Intermediate Level in Firefighting Class A B C types of fire
- Elementary First Aid with CPR applied.
- Basic Food and Beverage Service Skills March 24-29,2003
- Beverage Training Program May 30,2008/June 12,2009/June 25, 2010
- Food Safety Principles Level 1 October 14,2017
- Basic Safety Course June 4,2004

Skills:

- Knowledge of Coffee making with basic latte art skills
- Can navigate and familiar in point of sales system
- Computer Literate: MS Office
- Ability to stand and work long hours
- Excellent communication skills.
- Available to work on-call, shifts, after hours, over weekends, and on public holidays.
- Customer Service Oriented
- Good at Communication
- Critical Thinking and Management skills
- Work independently and collaboratively
- Empathy and Compassion
- Ability to carefully read and follow directions
- Highly Motivated and Good Listener
- Capability to Work under Pressure
- Can undergo training

Experience:

Self Employed - Muntinlupa City

Caroo Philippines Incorporated *June 6, 2020 - Present*

Food Counter Attendant/ Barista/ Cashier - Saudi Arabia

IKEA *May 22, 2017 - May 21, 2020*

1. Responsible for supervising and coordinating the activities of staff members who portion and prepare food.
2. In charge of keeping track of stock,sales,waste and repairs.
3. Responsible for ensuring food service,food safety procedure and quality control are strictly followed.
4. Check the temperature of freezers and heating equipment to ensure proper functioning and record it in a logbook.
5. Describe menu items to customers or suggest products that might be appealing to them.
6. Receive and process customers payment thru P.O.S.
7. Prepare and serve hot or cold beverages such as coffee,espresso drinks,tea and fresh fruit smoothies.
8. Serves and takes order of the guest
9. Set up and restock product display in hot or cold vitrine.
10. Create coffee latte art to entice customers or guest's.

Sales Representative/ Store Assistant - Pasig City H.Y.M.C Designs and Fabrication

August 21, 2013 - February 8, 2016

- Present, promote and sell products/ Services using solid arguments to existing and prospective clients.
- Perform cost benefit and needs analysis of existing,potential clients to meet their needs.
- Establish,develop and maintain positive business and customer relationships.
- Reach out to client leads through cold calling and email by sending a company profile and proof of achievements.
- Expedite the resolution of customer problems and complaints to maximize satisfaction.
- Achieve agreed upon sales targets and outcomes within schedule.
- Coordinate sales effort with the graphic artist and fabrication department to achieve the given timeframe by the clients.
- In charge of purchasing materials and supplies like tarpaulins, acrylic plastic sheets, ink for industrial printers, vinyl stickers and others.

Crew Barman Utility - Cyprus

Sea Chefs Cruises Ltd *December 2011 - July 2012*

- Responsible for maintaining the cleanliness of the bar area,bar equipment,pantry and storage area in accordance with United States Public Health standards.
- Responsible for stocks requisition,inventories and wastage list reports.
- Well trained and have full knowledge in mixing cocktails, mocktails and long drink preparation.
- Serving wines, beers and other beverages as per company's standard operating procedure.
- Have full knowledge in making coffee,tea and frappe's.

