

# MARINELLE REBOLLIDO

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Paris, France

## PROFESSIONAL SUMMARY

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- Positive and friendly Service Staff with over six years of extensive experience working in a fast-paced food preparation environment. Proven people skills as a successful staff with high customer satisfaction. Proven time-management skills and attention to detail. Success multitasking while remaining professional and courteous.
- Motivated Counter Assistant skilled at providing exceptional service, accurately handling money and meet customer satisfaction and sales. Resourceful and driven with 2 years experience. Well-versed in store operations. Passionate about exceeding customer expectations to building loyalty and retention.

## WORK EXPERIENCE

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### Service Staff

Embassy of Jordan  
Paris, France

August 2015-Present

- Maintain order and cleanliness of work areas to conform with health codes.
- Set up dining room to meet hospitality and service standards.
- Arrange place settings with clean tablecloths, napkins and tableware to prepare for incoming guests.
- Handle food safely and keep spaces clean to protect customers from food borne illness and maintain proper sanitation.
- Satisfies guest by topping off drinks and offering condiments, napkins and other items.

### Counter Assistant

SM Appliance, SM Molino  
Cavite, Philippines

February 2011-January 2014

- Delivered top quality customer service while managing multiple tasks.
- Processed order transactions and handled debit and cash operations.
- Demonstrated accurate cash handling and sales and managed cash debit and credit transactions.
- Verified order accuracy and delivered to guests on-time to promote great service.
- Offered information regarding sale promotions and new products.
- Processed payments for customers quickly and accurately to exceed productivity standards.
- Handled incoming telephone calls to collect messages and field basic inquiries.
- Coordinated schedules, set appointments and printed related paperwork.

## EDUCATION

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### **Bachelor of Science in Nursing**

University of Perpetual Help  
Cavite, Philippines

June 2006-April 2010

## SKILLS

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- Positive Attitude
- Good communication and Interpersonal skill
- Willingness to learn more
- Can work under pressure
- Patient and friendly
- Has Good stamina
- Compassionate and Caring
- Housekeeping Support
- Multitasking and Prioritizing
- Service-Oriented
- Exceptional customer service skills
- Dedicated and reliable employee

## PROFESSIONAL CREDENTIALS

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### **Registered Nurse #0679646**

Professional Regulation Commission  
Philippines