

Renz Marvic B.Hernandez

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PERSONAL INFORMATION

Permanent Address : 02 Sampaguita st. Barangay Wawa Taguig City Philippines, 1630
Birthdate : July 26, 1991
Birthplace : Tabaco City, Albay
Height : 5'8 ft.
Weight : 120 lbs.
Sex : Male
Civil Status : Married
Religion : Roman Catholic
Nationality : Filipino

EDUCATIONAL BACKGROUND

Elementary	Year [From] - [To]
School: East Rembo Elementary School Address: East Rembo Makati City	1999-2005
Secondary	
School: Benigno Ninoy Aquino High School Address: Comembo Makati City	2005 - 2009
College	
Course: Hotel and Restaurant Management School: Montessori Professional College Address: Edsa Guadalupe Viejo Makati City	2009 - 2011

EMPLOYMENT HISTORY

Position: Assistant Restaurant Manager / Officer in Charge

Company: Tim Horton's Philippines

Address: JP MORGAN BGC, Philippines

Date: January 2019 Up to Present

Reason for Leaving: Currently Employed

Job Description / Duties and Responsibilities:

- Responsible in Timekeeping, Payroll, and Handling the schedule of team Members.
- Maintained administrative functions - inventory, employee attendance and counseling
- Profit and Loss review and providing business review/plan
- Consistently check the execution of SOP of the Restaurant By giving the Team member a proper training and follow ups.
- Effectively lead and motivate employees through implementation of in-house training and incentive plans, resulting in increased productivity levels and employee satisfaction.
- Hired, trained, and supervised food and beverage service staff.
- Oversee inventory control, ordering, food sanitation and quality control of food products.
- Utilized computers to track orders, manage inventory, and process payments

Position: Shift Manager/Assistant Training Manager

Company: Nhaem Vietnamese Cuisine

Address: Uptown Mall BGC, Philippines, Philippines

Date: August 16, 2017 - August 15, 2018

Reason for Leaving: Resigned

Job Description / Duties and Responsibilities:

- Trains store staff by reviewing and revising orientation to products and sales training materials.
- Delivering training sessions; reviewing staff job results and learning needs with retail store Manager, developing and implementing new product training.
- Evaluates competition by visiting competing stores, gathering information such as style, quality, and prices of competitive merchandise.
- Purchases inventory by researching emerging products; anticipating buyer interest; negotiating volume price breaks; placing and expediting orders; verifying receipt.
- Implementing the right training and standard operating procedure in work area
- Guiding and coaching your people for them to understand their roles and responsibilities.

Position: Assistant Restaurant Manager
Company: Mang Inasal
Address: Paranaque City Philippines
Date: January 17, 2017, up to August 10, 2017
Reason for Leaving: Resigned

- Attracts customers by originating display ideas, following display suggestions or schedules. Constructing or assembling prefabricated display properties; producing merchandise displays windows and showcases, and on sales floor.
- Promotes sales by demonstrating merchandise and products to customers. Helps customers by providing information; answering questions; obtaining merchandise Requested; completing payment transactions; preparing merchandise for delivery.
- Prepares sales and customer relations reports by analyzing and categorizing sales information.
- Identifying and investigating customer complaints and service suggestions.
- Maintains a safe and clean store environment by developing and publishing evacuation routes.
- Determining and documenting locations of potentially dangerous materials and chemicals.
- Maintains inventory by checking merchandise to determine inventory levels, anticipating customer

Position: Barista
Company: Starbucks Philippines
Address: Globe HQ, the Fort, Bonifacio Global City, Taguig
Date: June 2014 – July 2015
Reason for Leaving: Resigned

- I am the one who is responsible for maintaining the highest quality, consistency of the product standards.
- Ensures that all our customers are well educated about our premium coffee and other Services.
- Ensure positive company morale and professional attitude.
- Providing all customers request on their drinks like latte art or customization of coffee.

Position: Baker/Crew
Company: Goldilocks Bake Shoppe
Address: SM Mall of Asia
Date: June 2014 – July 2015
Reason for Leaving: End of Contract

- Preparing all stocks to be needed for the shift and maintaining dine in tables/floor clean and sanitize.
- Ensures that all our customers are well educated about our premium cakes and pastries
- Making sure all products was being FIFO and FEFO
- Ensure positive company morale and professional attitude.

TRAININGS / SEMINARS ATTENDED

Basic Occupational Safety and Health (BOSH) May 20, 2021, to May 26, 2021

Training Center: Head Office Duration: 5 years
Address: Barangay Tambo Paranaque City, Philippines
Title: Sav Serf International Food Certificate

Training Center: Head Office Duration: None
Address: Barangay Tambo Paranaque City, Philippines
Title: Restaurant Management Service

SPECIAL SKILLS / INTERESTS

- Professional: Hardworking, Obedient, Honest, Dedicated, able to work with minimal supervision
- and driven to learn new things and demonstrates fast learning ability
- Skilled in major relevant computer applications like MS Word, MS Excel.
- Well-versed in oral and written English and Filipino.
- Reading and poem-writing.

CHARACTER REFERENCES

Winda Centeno
Manager
Tim Hortons
Uptown Mall Taguig City
09214919381

Princess Reyes
Area Manager
Tim Hortons Philippines
Taguig City
09985972353

Gilbert Pahati
Business Owner
Food Franchiser
Laguna Province
09275188941

Applicant's Signature