

CONTACT

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Bulacan



OBJECTIVE

To secure a responsible career opportunity where I can fully utilize my trainings and skills, also, to expand my learnings and knowledge while making a significant contribution to the success of the company.

EXPERIENCE

*October 2018 -
September 2019*

- **Sea Chefs Cruise Ltd. (M/V Mein Schiff 6)**

Senior cabin Stewardess

Cleaning 30- 40 passenger cabins each day (morning and turn down service).

Removing the dirty beddings and pillow cases and replace them with fresh, clean linens and make bed up to company's standard.

Cleaning toilets and replace towels and toiletries.

Giving guest a full cleanliness satisfaction.

Being courteous, friendly and professional when attending to passengers needs.

Greeted guests warmly and help them if they have any request.

*January 2018 -
September 2018*

- **Sea Chef Cruises Ltd.(M/V Mein Schiff 6)**

Senior Cabin Stewardess

I was assigned to clean suites cabins for the whole contract.

Greeting the guests on arrival and departure.

Maintaining the cleanliness and sanitation of each room occupied and non-occupied.

Knowledge of sanitation procedures, colour coding cleaning and correct chemicals used for cleaning.

Preparing the room beddings, arranging it and fixing it promptly

Communicating with passengers about their requests and orders according to their rooms or things that they need.

Ensuring and giving an extra smile on their faces.

*February 2017 -
November 2017*

- **Sea Chefs Cruises Ltd(M/V Mein Schiff 4)**
Pax cabin utility
Main responsibility is to maintain the cleanliness of bathroom of passenger cabins.
Cleaning 30-40 cabins each day.
I was assigned to clean bathrooms of the suites cabins the whole contract.
Throwing and segregating garbages.
Vacuuming carpets in the hallways of my station.
Cleaning balconies in each cabins.
Helping my partner in maintaining the cleanliness of the rooms.

*February 2016 -
November 2016*

- **Sea Chef Cruises Ltd.(M/V Mein Schiff 4)**
Housekeeping Public Area Cleaner
I was assigned in cleaning the General manager's office, hotel manager's office and receptions area.
Cleaning Public places onboard the ship,such as comfort rooms,lounges, hallways, wall,corridors , etc.
Vaccuming carpets floors,mopping floor and dusting everything.
Reporting to the housekeeper all need to be fix in my area.

*April 2015 -
January 2016*

- **Sea Chefs Cruises Ltd.(M/V Mein Schiff 4)**
Pax cabin Utility
Responsible in cleaning passengers comfort room and balcony. Helping the partner in cleaning the room, throwing garbage, replenishing new and clean towels, amenities and bathrobes for the passengers.

*May 2014 -
February 2015*

- **Sea Chef Cruises Ltd.(M/V Mein Schiff 3)**
Housekeeping Cleaner
To ensure guests satisfaction by providing the highest standard of cleanliness in crew areas, consistently and effectively.
I was assigned to clean crew staircases,crew corridors, crew toilets,crew gym and crew office like the hr office and admin office.

*May 2013 - March
2014*

- **Philippine Pizza Inc.**
Team Member
Welcoming and greeting the customers as they arrive or as they seated at tables.
Offering menus, attends to customers, taking food orders correctly and suggesting "specialty of the house".
Serving the right ordered foods and beverages efficiently to the right customers.
Prepares checks and collect payments.
Bussing out dirty plates/glasses in the table.
Maintaining clean work environment and a satisfied customers.

*March 2012 -
June 2012*

- **Holiday Inn Express in Middletown Rhode Island USA North Conway Grand hotel**

Guest Room attendant

Cleaning 20-35 rooms including check outs and stay over rooms each day. Ensuring that the guest rooms and public spaces are clean up to company's standard.

We makes our guests feel like they are home by providing clean, comfortable guestrooms and public spaces.

We provide warm, friendly service with a genuine smile and pleasant attitude.

I was a task force that was sent to their sister's Hotel in New Hampshire Usa, the North Conway Grand Hotel.

*June 2011 -
January 2012*

- **Jollibee foods Corporation**

Service Crew(Administrative Assistant)

Responsible for daily preparation of small bills and coins for smooth cash flow of the store receiving and consolidation of daily sales.

Balancing of sales up to the last cent. Receiving and Sending letters, some accounting works, preparing and releasing of checks.

Because we are dealing mostly with money, honesty and integrity is of high standard.

Looking for small bills and coins during non banking day especially long holidays.

Maintaining cleanliness inside the store office.

EDUCATION

2009-2013

- **Mariners' Polytechnic Colleges Foundation**

Bachelor of Science in Hotel and Restaurant Management

2008-2009

- **AMA Computer College Legazpi City**

Bachelor of science in Information Technology

SKILLS

- Time Management
- Adaptability
- Multi-tasking
- Handling pressure
- Leadership
- Attention to details
- Flexible

ACHIEVEMENTS & AWARDS

- Recognized as Employee of the Month onboard M/V Mein schiff 4 in our Housekeeping Department last September 2016.
- Awarded as Proficiency in Food And Beverage Services last April 2013 in MPCF -Legazpi Campus
- Awarded as Proficiency in Tourism Management last April 2013 in MPCF - Legazpi Campus
- Received an Special Achievement Award last April 2013 for having succesfully completed the Work and Travel Program in the United States of America last April 2012 in MPCF -Legazpi Campus
- National Certificate II (NC II) Passer of Food and Beverage Services last November 5, 2017.

LANGUAGE

- English - Fluent German - Good

PERSONAL DETAILS

- Date of Birth : 27/01/1991
- Marital Status : Married
- Nationality : Filipino

REFERENCE

- **Kristine Joy R. Milan - "Abojeb Ptc Inc. (Aboitiz Jebsen)"**
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