

Pamahay Drive. Pamahay Homes Subdivision
Barangay Pasong Putik Quezon City.
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Quia R. Discaya

PROFESSIONAL SUMMARY

Friendly and outgoing call center agent with 4years experience seeking to use skills in problem solving and communication to provide expert service to Outdoor Research customers.

EXPERIENCE

Teletech Novaliches Level 1 & 2 Robinson's Place Novaliches, Quezon City, Philippines

Customer Service Representative

January - Present

SixEleven Global Services & Solution, 4th Floor Joji Ilagan Building,9500 Leon Llido St,General Santos City Philippines -Call Center Agent

June 2017- January 2021

EDUCATION:

Tertiary:

Ramon Magsaysay Memorial College MI- Bachelor of Science in Information Technology (Undergraduate)

June 2015-March 2017

Secondary:

Notre Dame of Banga

June 2006-March 2011

Elementary:

Liwanay Elementary School

June 2001 - March 2006

SKILLS

- OUTBOUND CALLS
- UPSELLING
- FRIENDLY
- CUSTOMER SERVICE
- COMMUNICATION SKILLS
- COMPUTER LITERATE
- PROBLEM SOLVING

AWARDS

Westgate Resorts TOP PERFORMER- March 2019

Rewards21 TOP SELLER - November 2019

HEALTH IQ TOP SELLER - August 2020

HEALTH IQ SDR HIGHEST SALES CONVERSION - September 2020

Health IQ HIGHEST TRANSFER CALLS - September 2020